

**ZUARI FINSERV PRIVATE LIMITED** 

(Formerly known as Horizonview Developers Pvt. Ltd.)

# **Customer Registration Form**

Received at Branch:...../...../...../

Received at H.O.:..../...../



# A Single Window Access To All Leading Financial Institutions



# FOR OFFICE USE ONLY

UCC	Accou	nt Opening Date	
Client ID	Code		
Name			
Branch			
Relationship Manager			

			PA	YME	ENT	DET	AILS											
Amount			Cash/C	heq	ue						Che	eque	e No.					
Drawn On			Date							Sch	eme		Normal	<u> </u> S	ecurity l	Deposit	)ne Time	e Deposit
Bank Details																		
Checked By	-								۷	erifi	ed By	,					·	

## **CONTACT DETAIL FOR INVESTOR GRIEVANCES**

For any grievance/dispute please contact at the above address or mail us at email id- grievance@adventz.zuarimoney.com or contact us on 011-46474000 / 1800 123 1212 (Toll Free). In case not satisfied with the response, please contact the concerned exchange(s)/depository at :

Exchange/Depository Name	E-mail ID	Phone No.
National Stock Exchange of India Ltd.	ignse@nse.co.in	022-26598190 / 1800 266 0058
Bombay Stock Exchange Ltd.	is@bseindia.com	022-22728097
NSDL	relations@nsdl.co.in	022-24994200
CDSL	complaints@cdslindia.com	1800 200 5533

You can also login your grievance with SEBI at http://scores.gov.in. For any queries, feedback or assistance, please contact SEBI office on Toll Free Helpline at 1800 22 7575/1800 266 7575.

### **DECLARATION FOR PRO TRADING**

We Zuari Finserv Private Limited, hereby inform all our clients that besides trading on behalf of our clients, we also do Proprietary Trading in our own account.

### Note :

The information to be given in the form, is the sole property of the Member Broker and would not be disclosed to anyone unless required by law/statutory/regulatory authorities or except with the express permission of the client.

/		
	ACKNOWLEDGEM	ENT
	<b>ZUARI FINSERV PRIVATE</b> duly executed copy of Account Opening Form s as executed by me/us for trading & deposite	Rights and Obligations, RDD, Policies & Procedures, Schedule of
Trading Code	Client I	D:
Signature(s) of Client		
✓	5	✓
Sole / First Holder	Second Holder	Third Holder
Name(s) of Client		
Sole / First Holder	Second Holder	Third Holder
Date	Date	Date





# **ZUARI FINSERV PRIVATE LIMITED**

(Formerly known as Horizonview Developers Pvt. Ltd.)

SEBI REGN NO.: NSE Cash, F&O & Currency-INZ000162134

BSE Cash, F&O & Currency-INZ000162134

DATE 14 March, 2018 14 March, 2018

Jaikisaan	Bhawan, Zuarinagar,	Corporate Office Plot No. 2, Zamrudpu Fax : +91-11-416082	e r Community Centre, Kailash Colony Extension, New Delhi-110048 Phone: +91-11-46474000/30483800 276 • E-mail : wecare@adventz.zuarimoney.com • Website: www.zuarimoney.com	
Compli	ance Officer		Director	
Name	: Mr. Krishan Kant	t	Name : Mr. Vijay Kathuria	
Phone No.			Phone No. : +91-11-46474000	
E-mail Id		er@adventz.zuarimo		
E mun ru	· complianceonic		Trading Member Details :	
For any	grievance/dispute_pleas	e contact 7uari Finse	rv Private Limited at the given address or in a mail at grievance@adventz.zuarimoney.com or call at 01	46474000 /
			sponse, please contact the concerned exchange(s) at.	1-1000 /
Exchang		of non satisfactory re	E-mail ID Phone No.	
	l Stock Exchange of Indi	a l t d	ignse@nse.co.in I800 266 0058	
	Stock Exchange Ltd.	a Liu.	5 -	
Donibay	Stock Exchange Etu.		is@bseindia.com 022-22728097 / 1800 22 6663	
			ACCOUNT OPENING KIT	
C N .	Name of Desuman	4	INDEX OF DOCUMENTS	Dere Ne
S. No.	Name of Documen		Brief Significance of the Document	Page No.
-		MANDATOR	Y DOCUMENTS AS PRESCRIBED BY SEBI, DEPOSITORY & EXCHANGES	1. (
I.	Account Opening Form		A. KYC Form - Part I Documents captures the basis about the constituent & an instruction/checklist (to be sent KRA). B. C KYC Form	1 to 6
			C. Self Declaration Form - FATCA & CRS - Individual	13 to 12
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2.	Rights and Obligation		Document Stating the Right & Obligations of stock broker/trading members, sub-broker & client for trading	21 to 24
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\* Rights and Obligations, Risk Disclosure Document (RDD), Policies and Procedures are the part and parcel of the standard account opening form, all the clauses mentioned in the annexure are acceptable and applicable to constituent and trading member. For your reference you may download the same, intimation will be sent separately if there is any changes in the clauses. **ZUARTIMONEY.COM** 



		PART I - KN	OW YOUR	CLIENT	(KYC) APPLICATI	ON FORM	(For Indiv	iduals)		Photo	ograph	
			ZU		INSERV P	RIVATE	E LIMIT	ED			0.01	
	C	<b>R</b> adventz	Regi Corp E-mai	orate Offi	fice : Jaikisaan Bhawan, J ice : Plot No. 2, Zamrudp adventz.zuarimoney.com •	ur Community C	entre, Kailash Col	ony Extension, New	Delhi-110048	Please affix	x your rec	ent
Pleas	e fill	this form in ENGLISH a	nd in BLOCK L	ETTERS						passport siz	e photogr	raph
<b>A</b> .	IDE	ENTITY DETAILS	1									manh
Ι.	Nam	ne of the Applicant								Signature Act	oss photo	ograp
2.	Fath	er's /Husband's Name								Signat		
3.	a) (	Gender 🗌 Male	E Female	b)	<b>Marital Status</b>	Single 🗌	Married	c) Date o	f Birth D	D M M	ΥY	ΥY
4.	a) I	Nationality 🗌 In	dian 🗌 Ot	hers (Pleas	se specify				)			-
	b) S	Status 🗌 Re	sident Individ	ual	Non Resider	nt	🗌 Foreign	National				ciprei
5.	a) F	PAN			b) Aadhaar Number, i	if any						<u>ب</u> وا
6.	Spec	ify the proof of identity	submitted		PAN Card	Any oth	er (Please spec	:if y				
												~
<b>B</b> .		DRESS DETAILS		ondence Ad	droce				sidence Addı			
1.	Add	dence/Correspondence ress			01622				Sidelice Addi	622		
			City/Town/Vi	llage					PIN Code			
			State	0					Country			
2.	Spec	ify the proof of address	submitted for	· Residence,	/correspondence addr	ess						
2	<b>C</b>	hand Dataila	Tel. (off.)			Tel. (Res.)			Fax No			
3.	CON	tact Details	Mobile No.			E-mali ID						t he f
4.	Pern	nanent Address										Annireation forms must be filled by each and is a /Jad Holder & Guardizar)
		ferent from above. atory for Non-Resident										
		cant to specify eas address)	City/Town/Vi	llage					PIN Code			
			State						Country			And
<b>C</b> .	DE	CLARATION										KVC
I h	ereby	declare that the details	furnished abov	e are frue a	and correct to the best	of my knowle	dge and belief	Signature of				* Concrate KV
and	l I un	dertake to inform you o	f any changes	therein, im	mediately. In case any	of the above	information is	the Applicant	1			*
fou	nd to	be false or untrue or mis	leading or misi	representing	g, I am aware that I ma	y be held liabl	e for it.	Date		M M Y	Y Y	Y Y
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	10.		d and Self-Att	ested Docu	ments copies received							
		In-Person-Verificatio	· · ·	•	•							
2		a) Name of the person	doing IPV									
		b) Designation										
		c) Name of Organizati	on						Zuari Fir	nserv Private Ltd.		
		d) Signature										
		e) Date							DD	MMY	ΥŊ	( Y
Nar ZU/	ne & RI FI	Signature of the Author NSERV PRIVATE LIMITE	rised Signatory D	of						mp of the 1serv Private Ltd.		
Dat	е								DD	M M Y	Υ	/ Y

## INSTRUCTIONS/CHECK LIST FOR FILLING KYC FORM (For Trading and Demat Account)

## A. IMPORTANT POINTS

- Self attested copy of PAN card is mandatory for all clients, including Promoters/Partners/Karta/Trustees and whole time directors and persons authorized to deal in securities on behalf of company/firm/others.
- 2. Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list.
- 3. If any proof of identity or address is in a foreign language, then translation into English is required.
- 4. Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted.
- 5. If correspondence & permanent address are different, then proofs for both have to be submitted.
- 6. Sole proprietor must make the application in his individual name & capacity.
- 7. For non-residents and foreign nationals, (allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIO Card/OCI Card and overseas address proof is mandatory.
- 8. For foreign entities, CIN is optional; and in the absence of DIN no. for the directors, their passport copy should be given.
- 9. In case of Merchant Navy NRI's, Mariner's declaration or certified copy of CDC (Continuous Discharge Certificate) is to be submitted.
- For opening an account with Depository participant or Mutual Fund, for a minor, photocopy of the School Leaving Certificate/Mark sheet issued by Higher Secondary Board/Passport of Minor/Birth Certificate must be provided.
- 11. Politically Exposed Persons (PEP) are defined as individuals who are or have been entrusted with prominent public functions in a foreign country, e.g., Heads of States or of Governments, senior politicians, senior government/judicial/military officers, senior executives of state owned corporations, important political party officials, etc.

### **B.** Proof of Identity (POI)

List of documents admissible as Proof of Identity:

- I. Unique Identification Number (UID) (Aadhaar)/ Passport/ Voter ID card/ Driving license.
- 2. PAN card with photograph.
- 3. Identity card/ document with applicant's Photo, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities, Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members; and Credit cards/Debit cards issued by Banks.

# C. Proof of Address (POA)

List of documents admissible as Proof Address:

(\*Documents having an expiry date should be valid on the date of submission.)

- Passport/ Voters Identity Card/ Ration Card/ Registered Lease or Sale Agreement of Residence/ Driving License/ Flat Maintenance bill/ Insurance Copy/Unique Identification Number (UID) (Aadhaar Letter).
- 2. Utility bills like Telephone Bill (only land line), Electricity bill or Gas bill Not more than 3 months old.
- 3. Bank Account Statement/Passbook -- Not more than 3 months old.
- 4. Self-declaration by High Court and Supreme Court judges, giving the new address in respect of their own accounts.
- 5. Proof of address issued by any of the following: Bank Managers of Schedulded Commercial Banks/Gazetted Officer/Notary. public/Elected representives to the Legislative, Assembly/ Parliment Documents issued by any govt. or Statutory Authorities.
- 6. Identity card/ document with address, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members.
- 7. For FII/sub account, Power of Attorney given by FII/sub-account to the Custodians (which are duly notarized and/or apostiled or consularised) that gives the registered address should be taken.
- 8. The proof of address in the name of the spouse may be accepted.
- 9. Aadhar Letter issued by UIDAI.

## D. Exemptions/Clarifications to PAN

(\*Sufficient documentary evidence in support of such claims to be collected.)

- I. In case of transactions undertaken on behalf of Central Government and/or State Government and by officials appointed by Courts e.g. Official liquidator, Court receiver etc.
- 2. Investors residing in the state of Sikkim.
- 3. UN entities/multilateral agencies exempt from paying taxes/filing tax returns in India.
- 4. SIP of Mutual Funds upto Rs 50, 000/- p.a.
- 5. In case of institutional clients, namely, FIIs, MFs, VCFs, FVCIs, Scheduled Commercial Banks, Multilateral and Bilateral Development Financial Institutions, State Industrial Development Corporations, Insurance Companies registered with IRDA and Public Financial Institution as defined under section 4A of the Companies Act, 1956, Custodians shall verify the PAN card details with the original PAN card and provide duly certified copies of such verified PAN details to the intermediary.

### E. List of people authorized to attest the documents:

- I. Notary Public, Gazetted Officer, Manager of a Scheduled Commercial Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
- 2. In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy /Consulate General in the country where the client resides are permitted to attest the documents.

		PART I - KNOW YOUR CLIE	NT (KYC) APPLICATION FOR	M (For Non-Ir	ndividuals	)			
Pleas	adven adven	Registered Office : Jaikisaa Corporate Office : Plot No.	AND		lhi-110048				
A.	IDENTITY DET/								
Ι.	Name of the Applica								
2.	Date of Incorporation	D D M M Y Y Y Y	Place of incorporation						
3.	Date of commencen	nt of business D D M	MYYYY						
4.	a) PAN	b) Regi	stration No. (e.g. CIN)						
5.	Status (please tick a	v one)	Co. 🗌 Bank 🗌 Partne	ership 🗌 P	ublic Ltd. Co.	. 🗌 Gov	ernme	ent Bo	ody
	🗌 FI 🗌 Body (	porate 🗌 Non Government Orga	unization 🗌 FII 🗌 Trus	it 🗌 Defense E	stablishment	: 🗌 HU	F [	Ch	narities
	Society	AOP 🗌 NGO's 🗌 LLP	BOI Others (please	specify)					
<b>B</b> .	ADDRESS DET	_S							
١.	Correspondence								
	Address								
		ity/Town/Village			PIN Code				
		tate			Country				
2.	Specify the proof of	Idress submitted for correspondence ad	dress						
3.	Contact Details	el. (Off)	Tel. (Res.)		Fax	No.			
4	De sistered Address	1obile No.	E-mail ID						
4.	Registered Address	ite /Terren Allille en							
	(if different from above)	ity/Town/Village			PIN Code				
<b>C</b> .	OTHER DETAIL	tate			Country				
<b>L</b> .	-	dress and photographs of Promoters/Partners/K	arta Trustees and whole time directors						
2.	DIN of whole time d	1 • 1	arta/ mustees and whole time unectors	If Space is ins	sufficient, end	close these o	letails	s sepa	rately
3.		romoters/Partners/Karta		- (	(illustrative f	ormat inclo	sed)		
	DECLARATION	unioters/rartners/karta							
		. deterile formisked also and the second second		N 9 C'					
		e details furnished above are true and cor ke to inform you of any changes therein, i		Name & Signatu					
info	ormation is found to b	alse or untrue or misrepresenting, I am/		Signatory(ies)	1				
liab	le for it.			Date	D D	M	Y	Y	Y Y
		F	OR OFFICE USE ONLY						
	No. Particular								
		erified and Self-Attested Documents copic cation (IPV) details:	es received						
2									
	b) Designation	0							
	c) Name of Org	ization			Zuari Finsei	rv Private Lto	1.		
	d) Signature								
	e) Date				DDN	M M Y	Y	Y	Y
Na Zua	me & Signature of the ari Finserv Private Lin	ithorised Signatory of			Seal/Stamp Zuari Finser	of the rv Private Lto			
Dat	te				DDN	M M Y	Y	Y	Y

### **INSTRUCTIONS / CHECKLIST FOR FILLING KYC FORM**

#### A. IMPORTANT POINTS

- Self attested copy of PAN card is mandatory for all clients, including Promoters/ Partners/ Karta/ Trustees and whole time directors and persons authorized to deal in securities on behalf of company/ firm/ others.
- Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list.
- If any proof of identity or address is in a foreign language, then translation into English his required.
- Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted.
- 5. If correspondence & permanent address are different, then proofs for both have to be submitted.
- Sole proprietor must make the application in his individual name & capacity For non-residents and foreign nationals, (allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIO Card/OCI Card and overseas address proof is mandatory.
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- For foreign entities, CIN is optional; and in the absence of DIN no. for the directors, their passport copy should be given.
- In case of Merchant Navy NRI's, Mariner's declaration or certified copy of CDC (Continuous Discharge Certificate) is to be submitted.
- For opening an account with Depository participant or Mutual Fund, for a minor, photocopy of the School Leaving Certificate/Mark sheet issued by Higher Secondary Board/Passport of Minor/Birth Certificate must be provided.
- 11. Politically Exposed Persons (PEP) are defined as individuals who are or have been entrusted with prominent public functions in a foreign country, e.g., Heads of States or of Governments, senior politicians, senior government/judicial/ military officers, senior executives of state owned corporations, important political party officials, etc.

#### B. Proof of Identity (POI): List of documents admissible as Proof of Identity:

- I. Unique Identification Number (UID) (Aadhaar)/ Passport/ Voter ID card/ Driving license.
- 2. PAN card with photograph.
- 3. Identity card/ document with applicant's Photo, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities, Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members; and Credit cards/Debit cards issued by Banks.

# C. Proof of Address (POA): - List of documents admissible as Proof of Address:

(\*Documents having an expiry date should be valid on the date of submission.)

- Passport/ Voters Identity Card/ Ration Card/ Registered Lease or Sale Agreement of Residence/ Driving License/ Flat Maintenance bill/ Insurance Copy.
- Utility bills like Telephone Bill (only land line), Electricity bill or Gas bill Not more than 3 months old.
- 3. Bank Account Statement/Passbook -- Not more than 3 months old.
- Self-declaration by High Court and Supreme Court judges, giving the new address in respect of their own accounts.
- Proof of address issued by any of the following: Bank Managers of Scheduled Commercial Banks/ Scheduled Co-Operative Bank/ Multinational Foreign Banks/ Gazetted Officer/ Notary public/ Elected representatives to the Legislative Assembly/ Parliament/ Documents issued by any Govt. or Statutory Authority.
- 6. Identity card/document with address, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members.
- For FII/ sub account, Power of Attorney given by FII/ sub-account to the Custodians (which are duly notarized and/or apostiled or consularised) that gives the registered address should be taken.
- 8. The proof of address in the name of the spouse may be accepted.
- 9. Aadhaar Letter issued by UIDAI
- D. Exemptions/Clarifications to PAN (\*Suffcient documentary evidence in support of such claims to be collected.)
  - In case of transactions undertaken on behalf of Central Government and/or State Government and by officials appointed by Courts e.g. Official liquidator, Court receiver etc.
  - 2. Investors residing in the state of Sikkim.
  - 3. UN entities/multilateral agencies exempt from paying taxes/filing tax returns in India.
  - 4. In case of institutional clients, namely, FIIs, MFs, VCFs, FVCIs, Scheduled Commercial Banks, Multilateral and Bilateral Development Financial Institutions, State Industrial Development Corporations, Insurance Companies registered with IRDA and Public Financial Institution as defined under section 4A of the Companies Act, 1956, Custodians shall verify the PAN card details with the original PAN card and provide duly certified copies of such verified PAN details

to the intermediary.

- E. List of people authorized to attest the documents:
  - Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/ Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
  - In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy/ Consulate General in the country where the client resides are permitted to attest the documents.

#### F. In case of Non-Individuals, additional documents to be obtained from Non-Individuals, over & above the POI & POA, as mentioned below:

Individuals, over & above the POI & POA, as mentioned below:											
Types of entity	Documentary requirements										
Corporate	• Copy of the balance sheets for the last 2 financial years (to be submitted every year).										
	<ul> <li>Copy of latest share holding pattern including list of all those holding control, either directly or indirectly, in the company in terms of SEB1 takeover Regulations, duly certified by the company secretary/Whole time director/MD (to be submitted every year).</li> </ul>										
	<ul> <li>Photograph, POI, POA, PAN and DIN numbers of whole time directors/two directors in charge of day to day operations.</li> </ul>										
	<ul> <li>Photograph, POI, POA, PAN of individual promoters holding control - either directly or indirectly.</li> </ul>										
	<ul> <li>Copies of the Memorandum and Articles of Association and certificate of incorporation.</li> </ul>										
	• Copy of the Board Resolution for investment in securities market.										
	Authorised signatories list with specimen signatures.										
Partnership Firm	• Copy of the balance sheets for the last 2 financial years (to be submitted every year).										
	• Certificate of registration (for registered partnership firms only).										
	<ul> <li>Copy of partnership deed.</li> <li>Authorised signatories list with specimen signatures.</li> </ul>										
	<ul> <li>Authorised signatories iist with specified signatures.</li> <li>Photograph, POI, POA, PAN of Partners.</li> </ul>										
Trust	• Copy of the balance sheets for the last 2 financial years (to be submitted every year).										
	Certificate of registration (for registered trust only).										
	Copy of Trust deed.										
	List of trustees certified by managing trustees/CA.     Photograph POL POA PAN of Trustees										
	Photograph, POI, POA, PAN of Trustees.										
HUF	PAN of HUF.     Deed of declaration of HUF/ list of conarceners										
	<ul> <li>Deed of declaration of HUF/ List of coparceners.</li> <li>Bank pass-book/bank statement in the name of HUF.</li> </ul>										
	<ul> <li>Photograph, POI, POA, PAN of Karta.</li> </ul>										
Unincorporated	Proof of Existence/Constitution document.										
association or a body of	<ul> <li>Resolution of the managing body &amp; Power of Attorney granted to transact business on its behalf.</li> </ul>										
individuals	Authorized signatories list with specimen signatures										
Banks/ Institutional	<ul> <li>Copy of the constitution/registration or annual report/balance sheet for the last 2 financial years.</li> </ul>										
Investors	Authorized signatories list with specimen signatures.										
Foreign											
Institutional	Copy of SEBI registration certificate.     Authorized signatories list with specimen signatures										
Investors (FII)	Authorized signatories list with specifien signatures										
Army/	Self-certification on letterhead.										
Government Bodies	Authorized signatories list with specimen signatures										
Registered	Copy of Registration Certificate under Societies Registration Act.										
Society	List of Managing Committee members.										
	<ul> <li>Committee resolution for persons authorised to act as authorised signatories with specimen signatures.</li> </ul>										
	• True copy of Society Rules and Bye Laws certified by the										
	Chairman/Secretary.										

# Details of Promoters/ Partners/ Karta / Trustees and whole time directors forming a part of Know Your Client (KYC) Application Form for Non-Individuals

Na	me of Appl	icant									
PA	N of the Ap	plicant									
I.	Name										
	Relationship	with Applica	nt (i.e.	promo	ters, who	le time	lirector	s etc.)			
	PAN										

DIN of Whole tim	e directors/	Aadhaar No.	of Promoters/Partners/Karta					Photograph
Residential /								Ποτοβιαρί
Registered Address								
Address	City/Town	/Village		PIN				
	State			Country			·	

2.	Name										
	Relationship wit	h Applicant (	i.e. promoter:	s, whole t	ime directo	ors etc.)					
	PAN										
	DIN of Whole tir	ne directors/	Aadhaar No. (	of Promot	ers/Partne	rs/Karta					Photograph
	Residential /										i notograph
	Registered										
	Address	City/Town	/Village				PIN				
		State					Country				

3.	Name										
	Relationship v	vith Applicant (	(i.e. promoter:	s, whole tin	ne directo	rs etc.)					
	PAN										
	DIN of Whole	time directors/	Aadhaar No. (	of Promoter	rs/Partnei	rs/Karta					Photograph
	Residential /										Ποτοβιαρί
	Registered										
	Address	City/Towr	ı/Village				PIN				
		State					Country				

4.	Name											
	Relationship with Applicant (i.e. promoters, whole time directors etc.)											
	PAN											
	DIN of Whole ti	me directors/Aadhaar N	o. of Promot	ters/Partner	rs/Karta		·	·				Photograph
	Residential /											Ποτοβιαρί
	Registered											
	Address	City/Town/Village				PIN						
		State				Country						

 Name & Signature of the Authorsied Signatory(ies)

 Image: Control of the Authorsied Signatory(ies)

 Image: Control of the Authorsied Signatory(ies)

# Details of Promoters/ Partners/ Karta / Trustees and whole time directors forming a part of Know Your Client (KYC) Application Form for Non-Individuals

Na	ume of Appl	icant														
PA	N of the Ap	plicant														
5.	Name															
	Relationship	with Applicar	t (i.e.	. promo	oters,	whole	e tim	e dire	ctors	etc.)						
	PAN															
	DIN of Whole	time directo	rs/Aac	lhaar N	No. of	Prom	oters	/Parti	ners/H	Karta						- Dhata sua b
	Residential /															– Photograph
	Registered															-
	Address	City/To	wn/Vi	illage								PIN				
		State										Country				1

6.	Name											
	Relationship with	ors etc.)										
	PAN											
	DIN of Whole tim	e directors/	directors/Aadhaar No. of Promoters/Partners/Kart									Photograph
	Residential /											Thotograph
	Registered											
	Address	City/Town	/Village					PIN				
		State						Country				

7.	Name													
	Relationship wit	ionship with Applicant (i.e. promoters, whole time directors etc.)												
	PAN													
	DIN of Whole tir	ne directors/A	lirectors/Aadhaar No. of Promoters/Partners/Karta										Photograph	
	Residential /											riiotograph		
	Registered													
	Address	City/Town/	Village					PIN						
		State						Country						

8.	Name													
	Relationship w	th Applicant (i	h Applicant (i.e. promoters, whole time directors etc.)											
	PAN													
	DIN of Whole t	me directors/A	lirectors/Aadhaar No. of Promoters/Partners/Karta											Photograph
	Residential /												Ποτοβιαριί	
	Registered													
	Address	City/Town	/Village					PIN						
		State						Country						

Name & Signature of the										
Authorsied Signatory(ies)	$\checkmark$	Da	te D	D	M	M	Y	γ	Y	γ

CENTRAL KYC REGISTRY	Know Your Customer (KYC) App	lication Form   Individual			
() adventz	Important Instruct A) Fields marked with "*" are r B) Please fill the form in Englis C) Please fill the date in DD-M D) Please read section wise det	nandatory fields. 1 and in BLOCK letters.	<ul> <li>E) List of State / U.T code as per Indian Motor Vehicle Act,</li> <li>F) List of two character ISO 3166 country codes is available</li> <li>G) KYC number of applicant is mandatory for update applic</li> <li>H) For particular section update, please tick (<i>J</i>) in the bosection number and strike off the sections not required t</li> </ul>	at the end. ation. x available before the	CERSAI -
For office use only	Application Type*	🗌 New 🗌 Upd	ate		
(To be filled by financial institution)	KYC Number		(Mandatory fo	or KYC update request)	
	Account Type*	🗌 Normal 🗌 Sim	plified (for low risk customers)	Small	
I. PERSONAL DETAILS	(Please refer instruction <b>A</b> at the end	)			
	Prefix	First Name	Middle Name		Last Name
Name* (Same as ID proof)					
Maiden Name (If any*)					
Father / Spouse Name*					
Mother Name* Date of Birth*					
Gender*	M- Male	F- Female	T-Transgender		РНОТО
Gender" Marital Status*	Married	Unmarried	Ũ		
Citizenship*	IN- Indian	_	50 3166 Country Code		
Residential Status*	Resident Individual     Foreign National	Non Reside	ent Indian Indian Origin		
Occupation Type*	S-Service       (       Private         O-Others       (       Profess         B-Business       X- Not Categorised			fe 🗌 Student)	Signature / Thumb Impression
2. TICK IF APPLICABLE	RESIDENCE FOR TAX PURPO	SES IN JURISDICTION(S) OUTSIDE INDI	A (Please refer instruction B at the end)		
ADDITIONAL DETAILS REQUIRED* (M		<b>,</b>	(		
ISO 3166 Country Code of Jurisdiction					
Tax Identification Number or equivale					
Place / City of Birth*		ISO 3166 Country Code of Birth*			
3. PROOF OF IDENTITY	(Pol)* (Please refer instruction C at the end)				
(Certified copy of <u>any one</u> of the following Pr	oof of Identity [Pol] needs to be submitted)				
A- Passport Number			Passport	Expiry Date D D — M	M Y Y Y Y
B - Voter ID Card					
C- PAN Card					
D- Driving Licence			Driving Licence	Expiry Date D D M	M <u>Y Y Y Y</u>
E- UID (Aadhaar)					
F- NREGA Job Card					
Z- Others (any document notified b	y the central government)		Identifica	tion Number	
S- Simplified Measures Account	- Document Type code		Identifica	tion Number	
4. PROOF OF ADDRESS	5 (PoA)*				
4.1 CURRENT / PERMANENT / OVERS	EAS ADDRESS DETAILS (Please see instruction D at th	e end)			
(Certified copy of <u>any one</u> of the following Pr	oof of Address [PoA] needs to be submitted)				
Address Type*	Residential / Business	Residential	Business	Registered Office	Unspecified
Proof of Address*	Passport	Driving Licence	UID (Aadhaar)	0	·
	Voter Identity Card	NREGA Job Card	Others	please specify	
Address	Simplified Measures Account - Document Ty	pe code			
Line I*					
Line 2					
Line 3				City / Town / Village*	*
District*		Pin / Post Code*	State / U.T Code*		ISO 3166 Country Code*

	AL ADDRESS DETAILS *(Please see instruction <b>E</b> at		4 • • • • •
	/ Overseas Address details (In case of multiple co	rrespondence / local addresses, please fill 7	'Annexure Al')
Line I*			
Line 2			City / Town / Village*
Line 3 District*		Pin / Post Code*	State / U.T Code* ISO 3166 Country Code*
District			
4.3 ADDRESS IN THE JURISDI	CTION DETAILS WHERE APPLICANT IS RESIDENT O	UTSIDE INDIA FOR TAX PURPOSES* (Applic	icable if section 2 is ticked)
Same as Current / Permanent	/ Overseas Address details		Same as Correspondence / Local Address details
Line I*			
Line 2			
Line 3			City / Town / Village*
State*			ZIP / Post Code* ISO 3166 Country Code*
5. CONTACT DETAILS	(All communications will be sent on provided)		
T		Tel. (Res)	
FAX		Email ID	
6. DETAILS OF RELA	TED PERSON (In case of additional related per	sons, please fill 'Annexure B1') (please refer inst	struction <b>G</b> at the end)
Addition of Related Person	Deletion of Related Person		KYC Number of Related Person (if available*)
Related Person Type*	Guardian of Minor Prefix	First Name	Last Name Last Name
Name*			
	(If KYC number and name are provided,	below details of section 6 are optional)Tel. (Of	)ff)
PROOF OF IDENTITY [Pol] OF R	ELATED PERSON* (Please see instruction (H) at the er	nd)	
A- Passport Number			Passport Expiry Date DD MM - Y Y Y
B- Voter ID Card			
C- PAN Card			
D- Driving Licence			Driving Licence Expiry Date D D - M M - Y Y Y Y
E- UID (Aadhaar)			
F- NREGA Job Card			
_	tified by the central government)		Identification Number
S- Simplified Measures Act			Identification Number
7. REMARKS (If any)			Mobile no. / Email-ID) (Please refer instruction F at the end)
8. APPLICANT DEC	LARATION		
,		, .	undertake to inform you of any changes therein,
immediately. In case any	of the above information is found to be false or un	ntrue or misleading or misrepresenting, I ar	
• I hereby consent to recei	ving information from Central KYC Registry throug	h SMS/Email on the above registered numb	ber/email address.
Date : D D — M M	- Y Y Y Y PI	ace :	Signature / Thumb Impression of Applicant
9. ATTESTATION / F	OR OFFICE USE ONLY		
Documents Received	Certified Copies		
	KYC VERIFICATION CARRIED OUT BY		INSTITUTION DETAILS
Dete			
Date Emp. Name			Name Z U A R I F I N S E R V P V T L T D
Emp. Name Emp. Code			Code
Emp. Designation			
Emp. Branch			
Emp. branch			[Institution Stamp]

### CENTRAL KYC REGISTRY | Instructions / Check list / Guidelines for filling Individual KYC Application Form

#### **General Instructions:**

- Fields marked with '\*' are mandatory fields Т
- 2 Tick ' $\checkmark$ ' wherever applicable.
- 3 Self-Certification of documents is mandatory.
- 4 Please fill the form in English and in BLOCK Letters.
- 5 Please fill all dates in DD-MM-YYYY format.
- Wherever state code and country code is to be furnished, the same should be the two-digit code as per Indian Motor Vehicle, 1988 and ISO 3166 country code respectively list of which is available at the end. 6
- 7 KYC number of applicant is mandatory for updation of KYC details.
- 8 For particular section update, please tick 💜 in the box available before the section number and strike off the sections not required to be updated.
- 0 In case of 'Small Account Type' only personal details at section number I and 2, photograph, signature and self-certification required.

#### Clarification / Guidelines on filling 'Personal Details' section A

- Name: Please state the name with Prefix (Mr/Mrs/Ms/Dr/etc.). The name should match the name as mentioned in the Proof of Identity submitted failing which the application is liable to be rejected.
- Either father's name or spouse's name is to be mandatorily furnished. In case PAN is not available father's name is mandatory. 2

#### B Clarification / Guidelines on filling details if applicant residence for tax purposes in jurisdiction(s) outside India

Tax identification Number (TIN): TIN need not be reported if it has not been issued by the jurisdiction. However, if the said jurisdiction has issued a high integrity number with an equivalent level of identification (a "Functional equivalent"), the same may be reported. Examples of that type of number for individual include, a social security/insurance number, citizen/personal identification/services code/number, and resident registration number)

#### С Clarification / Guidelines on filling 'Proof of Identity [Pol]' section

- If driving license number or passport is provided as proof of identity then expiry date is to be mandatorily furnished.
- Mention identification / reference number if 'Z- Others (any document notified by the central government)' is ticked. 2
- 3 In case of Simplified Measures Accounts for verifying the identity of the applicant, any one of the following documents can also be submitted and undernoted relevant code may be mentioned in point 3 (5).
  - Document Code Description 01 Identity card with applicant's photograph issued by Central/ State Government Departments, Statutory/ Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, and Public Financial Institutions. 07 Letter issued by a gazetted officer, with a duly attested photograph of the person.

#### D Clarification / Guidelines on filling 'Proof of Address [PoA] - Current / Permanent / Overseas Address details' section

PoA to be submitted only if the submitted Pol does not have an address or address as per Pol is invalid or not in force.

- 2 State / U.T Code and Pin / Post Code will not be mandatory for Overseas addresses.
- In case of Simplified Measures Accounts for verifying the address of the applicant, any one of the following documents can also be submitted and undernoted relevant code may be mentioned in point 4.1. 3

#### **Document Code** Description 01 Utility bill which is not more than two months old of any service provider (electricity, telephone, post-paid mobile phone, piped gas, water bill). 07 Property or Municipal Tax receipt. 03 Bank account or Post Office savings bank account statement. 04 Pension or family pension payment orders (PPOs) issued to retired employees by Government Departments or Public Sector Undertakings, if they contain the address. 05 Letter of allotment of accommodation from employer issued by State or Central Government departments, statutory or regulatory bodies, public sector undertakings, scheduled commercial banks, financial institutions and listed companies. Similarly, leave and license agreements with such employers allotting official accommodation.

Documents issued by Government departments of foreign jurisdictions and letter issued by Foreign Embassy or Mission in India. 06

#### Ε Clarification / Guidelines on filling 'Proof of Address [PoA] - Correspondence / Local Address details' section

- To be filled only in case the PoA is not the local address or address where the customer is currently residing. No separate PoA is required to be submitted.
- 2 In case of multiple correspondence / local addresses, Please fill 'Annexure Al'

#### F Clarification / Guidelines on filling 'Contact details' section

- Please mention two- digit country code and 10 digit mobile number (e.g. for Indian mobile number mention 91-9999999999).
- 2 Do not add '0' in the beginning of Mobile number.
- G Clarification / Guidelines on filling 'Related Person details' section
  - T Provide KYC number of related person if available.

#### н Clarification / Guidelines on filling 'Related Person details - Proof of Identity [Pol] of Related Person' section

1 Mention identification / reference number if 'Z- Others (any document notified by the central government)' is ticked.

# List of two – digit state / U.T codes as per Indian Motor Vehicle Act, 1988

State / U.T	Code	State / U.T	Code	State / U.T	Code
Andaman & Nicobar	AN	Himachal Pradesh	HP	Pondicherry	РҮ
Andhra Pradesh	AP	Jammu & Kashmir	JK	Punjab	PB
Arunachal Pradesh	AR	Jharkhand	JH	Rajasthan	RJ
Assam	AS	Karnataka	KA	Sikkim	SK
Bihar	BR	Kerala	KL	Tamil Nadu	TN
Chandigarh	СН	Lakshadweep	LD	Telangana	TS
Chattisgarh	CG	Madhya Pradesh	MP	Tripura	TR
Dadra and Nagar Haveli	DN	Maharashtra	MH	Uttar Pradesh	UP
Daman & Diu	DD	Manipur	MN	Uttarakhand	UA
Delhi	DL	Meghalaya	ML	West Bengal	WB
Goa	GA	Mizoram	MZ	Other	XX
Gujarat	GJ	Nagaland	NL		
Haryana	HR	Orissa	OR		

### List of ISO 3166 two - digit Country Code

Country	Country Code	Country	Country Code	Country	Country Code	Country	Country Code
Afghanistan	AF	Dominican Republic	DO	Libya	LY	Saint Pierre and Miguelon	PM
Aland Islands	AX	Ecuador	EC	Liechtenstein	U	Saint Vincent and the Grenadines	VC
Albania	AL	Egypt	EG	Lithuania	LT	Samoa	WS
Algeria	DZ	El Salvador	SV	Luxembourg	LU	San Marino	SM
American Samoa	AS	Equatorial Guinea	GQ	Macao	MO	Sao Tome and Principe	ST
Andorra	AD	Eritrea	ER	Macedonia, the former Yugoslav Republic of	MK	Saudi Arabia	SA
Angola	AO	Estonia	EE	Madagascar	MG	Senegal	SN
Anguilla	AL	Ethiopia	ET	Malawi	MW	Serbia	RS
Antarctica	AO	Falkland Islands (Malvinas)	FK	Malaysia	MY	Seychelles	SC
Antigua and Barbuda	AG	Faroe Islands	FO	Maldives	MV	Sierra Leone	SL
Argentina	AR	Fiji	FI	Mali	ML	Singapore	SG
Armenia	AM	Finland	FÍ	Malta	MT	Sint Maarten (Dutch part)	SX
Aruba	AW	France	FR	Marshall Islands	MH	Slovakia	SK
Australia	AU	French Guiana	GF	Martinique	MO	Slovenia	SI
Austria	AT	French Polynesia	PF	Mauritania	MR	Solomon Islands	SB
Azerbaijan	AZ	French Southern Territories	TF	Mauritius	MU	Somalia	50
Bahamas	BS	Gabon	GA	Mayotte	YT	South Africa	ZA
Bahrain	BH	Gambia	GM	Mexico	MX	South Arrica South Georgia and the South Sandwich	GS
						Islands	
Bangladesh	BD	Georgia	GE	Micronesia, Federated States of	FM	South Sudan	22
Barbados	BB	Germany	DE	Moldova, Republic of	MD	Spain	ES
Belarus	BY	Ghana	GH	Monaco	MC	Sri Lanka	LK
Belgium	BE	Gibraltar	GI	Mongolia	MN	Sudan	SD
Belize	BZ	Greece	GR	Montenegro	ME	Suriname	SR
Benin	BJ	Greenland	GL	Montserrat	MS	Svalbard and Jan Mayen	SJ
Bermuda	BM	Grenada	GD	Morocco	MA	Swaziland	SZ
Bhutan	BT	Guadeloupe	GP	Mozambique	MZ	Sweden	SE
Bolivia, Plurinational State of	BO	Guam	GU	Myanmar	MM	Switzerland	CH
Bonaire, Sint Eustatius and Saba	BQ	Guatemala	GT	Namibia	NA	Syrian Arab Republic	SY
Bosnia and Herzegovina	BA	Guernsey	GG	Nauru	NR	Taiwan, Province of China	TW
Botswana	BW	Guinea	GN	Nepal	NP	Tajikistan	TJ
Bouvet Island	BV	Guinea - Bissau	GW	Netherlands	NL	Tanzania, United Republic of	TZ
Brazil	BR	Guyana	GY	New Caledonia	NC	Thailand	TH
British Indian Ocean Territory	10	Haiti	HT	New Zealand	NZ	Timor - Leste	TL
Brunei Darussalam	BN	Heard Island and McDonald Islands	HM	Nicaragua	NI	Togo	TG
Bulgaria	BG	Holy See (Vatican City State)	VA	Niger	NE	Tokelau	TK
Burkina Faso	BF	Honduras	HN	Nigeria	NG	Tonga	TO
Burundi	BI		HK	Niue	NU	Trinidad and Tobago	П
Cabo Verde	CV	Hong Kong	HU	Norfolk Island	NE	Tunisia	TN
Cambodia	KH	Hungary Iceland	HU IS	Northern Mariana Islands	MP	Turkey	TR
Cambodia	CM	India	IN	Northern Harlana Islands Norway	NO	Turkey	TM
Canada	CA	Indonesia	ID	Oman	OM	Turks and Caicos Islands	TC
Cayman Islands	KY	Iran, Islamic Republic of	IR	Pakistan	PK	Tuvalu	TV
Central African Republic	CF	Iraq	IQ	Palau	PW	Uganda	UG
Chad	TD	Ireland	IE	Palestine, State of	PS	Ukraine	UA
Chile	CL	Isle of Man	IM	Panama	PA	United Arab Emirates	AE
China	CN	Israel	IL	Papua New Guinea	PG	United Kingdom	GB
Christmas Island	CX	Italy	IT	Paraguay	PY	United States	US
Cocos (Keeling) Islands	CC	Jamaica	JM	Peru	PE	United States Minor Outlying Islands	UM
Colombia	C0	Japan	JP	Philippines	PH	Uruguay	UY
Comoros	KM	Jersey	JE	Pitcairn	PN	Uzbekistan	UZ
Congo	CG	Jordan	JO	Poland	PL	Vanuatu	VU
Congo, the Democratic Republic of the	CD	Kazakhstan	KZ	Portugal	PT	Venezuela, Bolivarian Republic of	VE
Cook Islands	CK	Kenya	KE	Puerto Rico	PR	Viet Nam	VN
Costa Rica	CR	Kiribati	KI	Oatar	QA	Virgin Islands, British	VG
Cote d'Ivoire !Côte d'Ivoire	CI	Korea, Democratic People's Republic of	KP	Reunion !Réunion	RE	Virgin Islands, U.S.	VI
Croatia	HR	Korea, Republic of	KR	Romania	RO	Wallis and Futuna	WF
Cuba	CU	Kuwait	KW	Russian Federation	RU	Western Sahara	EH
Curaçao !Curaçao	CW	Kyrgyzstan	KG	Rwanda	RW	Yemen	YE
Curação :Curação Cyprus	CY	Lao People's Democratic Republic	LA	Saint Barthelemy !Saint Barthélemy	BL	Zambia	ZM
Czech Republic	a	Lao reopie s Democratic Republic Latvia	LA	Saint Bartneiemy (Saint Bartneiemy Saint Helena, Ascension and Tristan da Cunha	SH	Zimbabwe	ZW
Denmark	DK	Lebanon	LB	Saint Kitts and Nevis	KN		
Denmark Djibouti		Lebanon Lesotho	LB	Saint Ritts and Nevis Saint Lucia	LC		
DIDOUTI	DJ			Saint Lucia Saint Martin (French part)	LC MF		
Dominica	DM	Liberia	LR				

Annexure Al			
CENTRAL KYC REGISTRY   Know Your Custor	mer (KYC) Application Form   Individual   Corr	respondence / Local Address	
() adventz	Important Instructions: A) Fields marked with '*' are mandatory fields. B) Please fill the form in English and in BLOCK letters. C) Please fill the date in DD-MH-YYYY format. D) Please read section wise detailed guidelines / instructions at the end.	<ul> <li>E) List of State / U.T code as per Indian Motor Vehicle Act, 1988 is available at the end.</li> <li>F) List of two character ISO 3166 country codes is available at the end.</li> <li>G) KYC number of applicant is mandatory for update application.</li> <li>H) For particular section update, please tick (\$\scrime{1}\$) in the box available before the section number and strike off the sections not required to be updated.</li> </ul>	
For Office use only (To be filled by financial institution)	Application Type* New Update KYC Number	(Mandatory for KYC update request)	
(10 be med by marcial institution)			
I. CORRESPONDENCE / LOCAL ADDRESS  Same as Current / Permanent / Overseas Address detail Line 1* Line 2 Line 3 District*  C. CONTACT DETAILS (All communications will	· · · · · · · · · · · · · · · · · · ·	City / Town / Village*	ISO 3166 Country Code*
Tel. (Off)	Tel. (Res)	Mobile	
3. APPLICANT DECLARATION			
	e true and correct to the best of my knowledge and belief and I un found to be false or untrue or misleading or misrepresenting, I am		
Date: DD — MM — YYY	Place :	Signature / Thu	mb Impression of Applicant

Annexure BI		
CENTRAL KYC REGISTRY   K	now Your Customer (KYC) Application Form   Individual	Related Person
() adventz	Important Instructions: A) Fields marked with "*" are mandatory fields. B) Please fill the form in English and in BLOCK letters. C) Please fill the date in DD-MM-YYY format. D) Please read section wise detailed guidelines / instructions at the	<ul> <li>E) List of State / U.T code as per Indian Motor Véhicle Act, 1988 is available at the end.</li> <li>F) List of two character ISO 3166 country codes is available at the end.</li> <li>G) KYC number of applicant is mandatory for update application.</li> <li>end.</li> <li>H) for particular section update, please tick (~/) in the box available before the section number and strike off the sections not required to be updated.</li> </ul>
For Office use only (To be filled by financial institution)	Application Type* New Upc KYC Number	date (Mandatory for KYC update request)
I. DETAILS OF RELATED	<b>PERSON</b> (Please see instruction <b>G</b> at the end)	
Addition of Related Person	Deletion of Related Person	KYC Number of Related Person (if available*)
Related Person Type* Name*	Guardian of Minor     Assignee     Prefix     First Name     (If KYC number and name are provided, below details of section 1 are of	Authorized Representative     Middle Name     Last Name     Deptional)
PROOF OF IDENTITY [Pol] OF RELATE	$DPERSON^*$ (Please see instruction (H) at the end)	
<ul> <li>A - Passport Number</li> <li>B - Voter ID Card</li> <li>C - PAN Card</li> <li>D - Driving Licence</li> <li>E - UID (Aadhaar)</li> <li>F - NREGA Job Card</li> <li>Z - Others (any document notified</li> <li>S - Simplified Measures Account</li> </ul> 2. APPLICANT DECLARA <ul> <li>I hereby declare that the deta</li> </ul>	t - Document Type code	Passport Expiry Date       D       M       Y       Y       Y         Driving Licence Expiry Date       D       M       Y       Y       Y         Identification Number       Identification Number       Identification Number       Identification Number         and I undertake to inform you of any changes therein,       Identification Number       Identification Number       Identification Number
Date : DD — M M	e above information is found to be false or untrue or misleading or misrepresenti	ng, I am aware that I may be held liable for it.           Signature / Thumb Impression of Applicant
3. ATTESTATION / FOR		
Documents Received	Certified Copies	
	KYC VERIFICATION CARRIED OUT BY	INSTITUTION DETAILS
Date Emp. Name Emp. Code Emp. Designation Emp. Branch		Name Code Code Code Code Code Code Code Code
	[Employee Signature]	



**SELF DECLARATION FORM - FATCA & CRS - INDIVIDUAL** 

## Background

- India has joined the Multilateral Competent Authority Agreement (MCAA) on Automatic Exchange of Financial Information (AEOI) on June 3, 2015 and has agreed to certain global standards on automatic exchange of information, known as Common Reporting Standards (CRS). Futher, the Government of India (GoI) signed an Inter-Government Agreement (IGA) with United States of America (USA) on July 9, 2015 to improve international tax compliance and to implement Foreign Account Tax Compliance Act (FATCA) in India.
- To implement the CRS on AEOI and also the IGA with USA, the GOI has made necessary amendments in Section 285BA of the Income-tax Act, 1961 and notified Rules 114 F to 114H in the Income-tax Rules, 1962 vide amendment dated August 7, 2015. These Rules are available on: <u>http://incometaxindia.gov.in</u>

- SEBI has issued a circular dated August 26, 2015 advising all registered intermediaries to implement FATCA and CRS as per above mentioned Rules.

We do understand that the information mentioned above is technical in nature and hence we advise you to consult your financial or tax advisor for more details

DEMAT ACCOUNT NUMBER						
TRADING ACCOUNT NO						
Category	First Holder	Second	Holder		Third Ho	lder
Name						
Maiden Name [if any]						
Father's Name [mandatory if PAN not provided]						
Spouse's Name						
Gender	<ul> <li>☐ Male</li> <li>☐ Female</li> <li>☐ Others</li> <li>☐ Transgender</li> </ul>	Male Female Others Transgender		☐ Male ☐ Fema ☐ Othe ☐ Trans	le	
Nationality	<ul> <li>Indian</li> <li>Other</li> <li>(Please specify the name of control</li> </ul>	Indian Other 1se specify the na	me of country)	☐ India □ Othe (Please s		e of country)
Occupation Type	<ul> <li>Service [pls specify</li> <li>Private Sector</li> <li>Public Sector</li> <li>Govt. Sector</li> <li>Business</li> <li>Others [pls specify]</li> <li>Professional</li> <li>Self Employed</li> <li>Retired</li> <li>Housewife</li> <li>Student</li> <li>Not Categorized</li> </ul>	Service [pls: Private Secti Public Secto Govt. Sector Business Others [pls s Professio — Self Emp — Retired — Housewi — Student Not Categori	pr r p <b>ecify]</b> onal loyed fe	-   -   Bus   Oth   -   -   -	- Retired - Housewife	<b>ecify]</b> Il ved
PAN						
Place / City of Birth						
Country of Birth						
Marital Status	<ul> <li>Married</li> <li>Unmarried</li> <li>Others</li> </ul>	Married Unmarried Others		☐ Marr ☐ Unm ☐ Othe	arried	

Address Type [for address mentioned in the account opening form]		esidential or Bu esidential usiness egistered Office nspecified	siness	Residentia Residentia Residentia Business Registered Unspecifie	Office	E Res Bus Reg	idential or Business idential iness istered Office specified
Country/countries of tax residency	Numb functiona	ntification er (TIN)/ 11 equivalent 11mber	equivaler	nctional nt Issuing ntry	Documents provi (copy of certificat tax residence or c of TIN or others	e of opy	Date upto which the documentary evidence is valid
Remarks if any							
DETAILS OF RELATED P	ERSON [In	case of addition/d	eletion of related	persons please p	rovide the following info	rmation]	
Related Person Type Guardian of Minor		Name of the Rel	ated Person :				
Nominee							
Assignee		Document subm	itted as proof				
Authorised Representative	÷	of identity of th	e related person	:			
Beneficiary		-		cument to be sub	mitted]		
*Certified copy of any one of th A. Passport Number B. Voter ID					Card G. Other [any docu	ments no	tified by Central Government]
<b>Declaration and Undert</b> The Customer/account holder ce							
a. The information provided	in the Form is in						of the Income-tax Rules, 1962.
							y me/us are, to the best of our ssessment/categorization of the
account as a Reportable ac			we have not with	neiu any materia	i mormation that may ar	iect the a	ssessment/categorization of the
							actions therein, by the Company outside India of any confidential
information for complianc	e with any law o	or regulation wheth	er domestic or foi	reign.			,
							e in the information provided in orrect and to provide fresh self
certification alongwith do			nentary evidence	provided by us t	of it any certification bec	onnes mici	orrect and to provide tresh sen
							he Company would be within its
							ted by the Government of India ncy is not remedied by us within
the stipulated period.		,	,		, , ,		, ,
f. I / We hereby accept and a domain for confirming the				and authority to	carry out investigations	irom the	information available in public
	y / our respons	ibilities to educate i		and to comply at	all times with all relevan	t laws rela	ating to reporting under Section
h. I/We also agree to furnish	such informati		nts as the Compa	ny may require fr	om time to time on accou	nt of any	change in law either in India or
abroad in the subject matt i. I/We shall indemnify the C		loss that may arise	to the Company o	on account of prov	riding incorrect or incomp	lete infor	mation.
✓		5				1	
Signature of First Hol	der	Sig	gnature of Second	l Holder		Signat	ure of Third Holder
Date :						Place :	

# PART-II TRADING & DEPOSITORY ACCOUNT RELATED DETAILS

# FOR INDIVIDUALS & NON-INDIVIDUALS



ZUARI FINSERV PRIVATE LIMITED Registered Office : Jaikisaan Bhawan, Zuarinagar, Goa-403 726 (India)

# **DP ID : IN301055**

Corporate Office : Plot No. 2, Zamrudpur Community Centre, Kailash Colony Extension, New Delhi-110048 E-mail: wecare@adventz.zuarimoney.com • Website: www.zuarimoney.com

**CLIENT ID** 

Unique Client Code (UCC)

I/We request you to open a Trading & depository account in my/our name as per the following details:

( Please fill all the details in CAPITAL LETTERS only)

# **DETAILS OF ACCOUNT HOLDER(S)**

Account Holders	Sol	e/Firs	st Ho	lder	Name	!						Second	Holde	er Na	ame						T	hird F	Holo	der N	ame	e					
Name																															
PAN																															
Occupation		Privat	te Sect	tor			Agric	ultur	st		[	🗆 Priv	ite Sect	tor		] Ag	gricul	turis	t			🗆 Priva	ate !	Sector			Agr	icultur	st		
(please tick any one &		Public	c Secto	or			Retire	ed			[	🗆 Publ	ic Secto	or		] Re	tired					🗆 Publ	lic S	ector			Ret	red			
give brief details)		Gover	nmen	t Serv	ice		Hous	ewife			[	🗆 Gove	rnmen	t Ser	vice	] Ho	ousev	/ife				🗆 Gove	ernn	nent S	ervi	ce	Hoi	Isewife			
		Busin	ess				Stude	ent			[	🗆 Busi	ness			] Sti	uden	t				🗆 Busi	ines	S			Stu	lent			
		Profes	ssiona				Other	r (ple	ase spe	ecify)	[	🗆 Prof	essiona			] Ot	her (	pleas	ie spe	cify)		🗆 Prof	essi	onal			Oth	er (ple	ase sp	ecify	)
																_															-
Brief Details:																															

For Association of Persons (AOP), Partnership Firm, Unregistered Trust, etc., although the account is opened in the name of the natural persons, the name & PAN of the Association of Persons (AOP), Partnership Firm, Unregistered Trust, etc., should be mentioned below:

Name						PAN			
TYPE OF AC	COUNT							FOR	NDIVIDUAL
🗆 Ordinary Resident	🗆 NRI-Repatriable	🗆 NRI-Non Repatriable	🗆 Qualified Fore	eign Investor	🗆 Foreign National	□ Promoter	🗆 Margin	$\Box$ Others	
TYPE OF AG	CCOUNT						FC	DR NON-I	NDIVIDUAL
🗆 Body Corporate	□ FI □ FII	🗆 Qualified Fore	ign Investor [	□ Mutual Fund	🗆 Trust	🗆 Bank 🗆	CM 🗆 HUF	$\Box$ Others	
	ual Income Det	ails						FOR	NDIVIDUAL
Income Range Per An	num (please tick one)								
□ Below ₹ ILac		₹1-5Lac	□₹5	- 10 Lac		₹10 - 25 Lac		🗆 Mor	e than ₹ 25 Lac
	ual Income Det	ails					FC	DR NON-I	NDIVIDUAL
Income Range Per Ani	num (please tick one)								
□ Below ₹ 20 Lac		□₹20-5	) Lac		□ ₹ 50 Lac -	l Crore			Above ₹ I Crore
Networth Amount (₹	)	as on	D D M	MYY	Y Y (Networ	th should not be ol	der than 1 year)		
Note: In case of an	y change in gross a	nnual income for indi	vidual / non-indi	vidual, please	e inform according	ly.			

# IN CASE OF NRI's/FII's/OCB/OTHERS (As may be applicable)

RBI Approval Reference No.			RBI Approval Date	
SEBI Registration No. (For FII's)				
Please attach copy of permission for deali	ng in securities from authorised dealer (bank) - RBI Approval			
that I/We have complied with, and shall	maintain with Zuari Finserv Private Ltd., I/We hereby confirm continue to comply with Foreign Exchange Management Act used thereunder and other applicable laws .	√	Signatur	e of Client

# **BANK ACCOUNT(S) DETAILS**

Sr.	Bank Name	Branch Address & Pin Code	Type of Bank Account / A/c No.	MICR Code
I.			□ Saving □ Current □ Others	
			No	IFSC Code
I.			□ Saving □ Current □ Others	
			No	IFSC Code

\*Copy of cancelled cheque with MICR & IFSC Code is required.

## Please tick, if applicable:

□ Politically Exposed Person (PEP)

Related to a Politically Exposed Person (PEP)

# **STANDING INSTRUCTIONS**

I/We authorise you to receive credits automatically into r	I/We authorise you to receive credits automatically into my/our account (If you do not wish to authorise for credit kindly tick at 'No') 🗆 Yes 🗆 No										
Account to be operated through Power of Attorney (POA)											
SMS Alert Facility [Mandatory if you are giving Power of Attorney (POA). Ensure that the mobile no. is provided in the KYC application form]											
First/Sole Holder       YES       NO       Second Holder       YES       NO       Third Holder       YES       NO											
Mode of receiving Statement of Account (tick any one)	Physical form     Electronic form (Read note 4	& ensure that Email ID is prov	ide in KYC Form)								
Address for communication / Corporate Benefits (Default	option is Local Address) 🛛 Local / Permanent Addres	$_{\rm cs}\square$ Correspondence Address /	Foreign Address								
Mode of Operation Anyone Singly Jointly As per Board Resolution Others (PI. Specify)											
Receive Annual Reports, AGM notices & other communications from issuers & RTAs in Physical Form 🛛 YES 🗔 NO											

# **CLEARING MEMBER DETAILS (To be filled by Clearing Members only)**

Name of the Stock Exchange	Name of Clearing Corporation/Clearing House
Clearing Member ID	SEBI Registration No.
Trade Name	CM BP - Id (to be filled up by DP)

### **TRADING/DEMAT PREFERENCES**

Please sign in the relevant boxes where you wish to trade. The segment not chosen should be struck off by the client.

Exchanges		Segments					
NSE	Cash	✓ (4a)	F&0	✓ ( <sup>4</sup>	b)	Currency	✓ (4c)
BSE	Cash	✓ (4d)	F&0	✓ ( <sup>4</sup>	le)		
MCX-SX	Currency	✓ (4f)	USE C	urrency	✓ (4c)	DP - NSDL	✓ (4g)

# If, in future, the client wants to trade on any new segment/new exchange, separate authorization/letter should be taken from the client by the stock broker.

# DEPOSITORY ACCOUNT(S) DETAILS

S.No.	Name of E	Depository		DP ID			Clie	nt ID			DP Name
Ι.	□NSDL										
2.	□NSDL										

Copy of client master or latest statement of holding is required.

### **PAST ACTIONS**

Details of any action/proceedings initiated/pending/ taken by SEBI/ Stock exchange/any other authority against the applicant/constituent or its Partners/promoters/whole time directors/authorized persons in charge of dealing in securities during the last 3 years :  $\Box$  Yes  $\Box$  No if yes, Mention Details.....

# DEALINGS THROUGH SUB-BROKERS AND OTHER STOCK BROKERS

	lient is dealing through the sub-l	proker, provide the fo	ollowing details:			N
	b-broker's Name				SEBI Regn	. No.
Reş	gistered Office Address	City/Town Willorg				
		City/Town/Village State			Country	PIN Code
Dh	one	State	Fax		Website	
	nether dealing with any other stoc	k broker/sub-broker				etails of all)
	me of Stock Broker		(in case dealing with multip	ne stock brokers, su	b brokers, provide d	
	me of Sub-broker (if any)					
	gistered Office Address					
		City/Town/Village				PIN Code
		State			Country	
Clie	ent Code			Exchange	, ,	
De	tails of disputes/dues pending fro	m/to such stock brok				
	ADDITIONAL DETAILS		L			
Wł	nether you wish to receive physica	l contract note or El	ectronic Contract Note (ECN)		Physical Contract	Note 🗆 Electronic Contract Note
Spe	ecify your Email id, if applicable_				E-mail A	Alert Facility 🗆 Yes 🗆 No
<u> </u>	nether you wish to avail of the fac	ility of internet tradi	ng/ wireless technology 🛛 🗌	Yes 🗆 No	Please specify	
Nu	mber of years of Investment/Trad	ing Experience	Years		I I	
In	case of non-individuals, name, de	signation, PAN, UID,	signature, residential addres	s and photographs	of persons authorize	d to deal in securities on
bel	half of 🛛 Company 🖂 Fir	m 🗆 Others	s		•	
Mo	de of Receiving "Rights and Oblig	ations" documents (	(Tick any One) 🗌 Phys	ical Form 🗌 Ele	ectronic Form	
	y other information					
	GUARDIAN DETAILS (wh			avardian and anat	hau fau tha minau (ta	he signed by groundian)]
-	[For account of a minor, two KY	C Application forms	inust be inied i.e. one for the	guaruian anu anut	ner for the minor (to	be signed by guardian)]
	ardian Name					
Kei	ationship of guardian with minor				PAN	
	Nomination Option		1 may 1			
	I/We wish to make a nomination. [As per details given below]		I/We do not wish to make a nomin [Strike off the nominatio			
NC	DMINATION DETAILS					
	/e wish to make a nomination and ner account in the event of my / our	'	the following person(s) who s	hall receive all secu	rities held in the Depo	ository by me / us in the said beneficiary
	omination can be made u	into				
th	ree nominees in the acco	bunt. Deta	ils of Ist Nominee	Details of 2	nd Nominee	Details of 3rd Nominee
Ι	Name of the Nominee(s) (Mr./M	s.)				
_	Share of each Equally		%		%	%
2	Nominee [If not equally, please sp percentage]	pecify	Any odd lot after division sh	all be transferred t	o the first nominee m	hentioned in the form.
3	Relationship With the Applicant	(If Any)				
4	Address of Nominee(s)					
	PIN	Code				
5	Mobile/Telephone No. of Nomine	e(s)				
6	Email ID of Nominee(s)					

7	Nominee Identification details : [Please tick any one of following and provide details of same] Photograph & Signature	Photograph of Ist nominee Signature of Nominee across photograph Signatue	Photograph of 2nd nominee Signature of Nominee across photograph Signatue	Photograph of 3rd nominee Signature of Nominee across photograph across photograph
	PAN			
	Aadhaar			
	Saving Bank Account No.			
	Proof of Identity     Demat Account ID			
Sr.	Nos. 8-14 should be filled only if	nominee(s) is a minor:		
8	Date of Birth {in case of minor nominee(s)}		D D M M Y Y Y Y	D D M M Y Y Y Y
9	Name of Guardian (Mr.Mrs.) {in case of minor nominee(s)}			
10	Address of Nominee(s)			
   2	PIN Code Mobile/Telephone No. of Guardian Email ID of Guardian			
13	Relationship of Guardian with Nominee			
14	Guardian Identification details : [Please tick any one of following and provide details of same] Photograph & Signature	Photograph of Ist Guardian Signature of Guardian across photograph	Photograph of 2nd Guardian Signature of Guardian	Photograph of 3rd Guardian Signature of Guardian
		across price	Signature of Guard across photograph	Signature of Guard across photograph
		across price	Signatue	Signatue
	PAN	2(103) F	2(103) F	2(10)3 F
	Aadhaar	2(103) F	2(103) F	2(10)3 F
	Aadhaar Saving Bank Account No.	2(103) F	2(103) F	2(10)3 F
	Aadhaar     Saving Bank Account No.     Proof of Identity	2(103) F	2(103) F	2(10)3 F
	Aadhaar Saving Bank Account No.	across r       Signatue	across r       Signatue	across r       Signatue
Sole	Aadhaar     Saving Bank Account No.     Proof of Identity	2(103) F	across r       Signatue	2(10)3 F
	Aadhaar Aadhaar Saving Bank Account No. Proof of Identity Demat Account ID	across r       Signatue	across r       Signatue	Signatue Signatue Signature(s) of holder

Signature of Witness for Nomination				
Name of the Witness	Address Signature of Witnes			
		Date D D M M Y Y Y Y		

Notes:

- 1. The nomination can be made only by individuals holding beneficiary owner accounts on their own behalf singly or jointly. Non- individuals including society, trust, body corporate and partnership firm, karta of Hindu Undivided Family, holder of power of attorney cannot nominate. If the account is held jointly, all joint holders will sign the nomination form.
- 2. A minor can be nominated. In that event, the name and address of the Guardian of the minor nominee shall be provided by the beneficial owner.
- 3. The Nominee(s) shall not be a trust, society, body corporate, partnership firm, karta of Hindu Undivided Family or a power of Attorney holder. A non-resident Indian can be a Nominee, subject to the exchange controls in force, from time to time.
- 4. Nomination in respect of the beneficiary owner account stands rescinded upon closure of the beneficiary owner account. Similarly, the nomination in respect of the securities shall stand terminated upon transfer of the securities.
- 5. Transfer of securities in favour of a Nominee(s) shall be valid discharge by the depository and the Participant against the legal heir.
- 6. The cancellation of nomination can be made by individuals only holding beneficiary owner accounts on their own behalf singly or jointly by the same persons who made the original nomination. Nonindividuals including society, trust, body corporate and partnership firm, karta of Hindu Undivided Family, holder of power of attorney cannot cancel the nomination. If the beneficiary owner account is held jointly, all joint holders will sign the cancellation form.
- 7. On cancellation of the nomination, the nomination shall stand rescinded and the depository shall not be under any obligation to transfer the securities in favour of the Nominee(s).
- 8. Nomination can be made upto three nominees in a demat account. In case of multiple nominees, the Client must specify the percentage of share for each nominee that shall total upto hundred percent. In the event of the beneficiary owner not indicating any percentage of allocation/share for each of the nominees, the default option shall be to settle the claims equally amongst all the nominees.
- 9. On request of Substitution of existing nominees by the beneficial owner, the earlier nomination shall stand rescinded. Hence, details of nominees as mentioned in the FORM 10 at the time of substitution will be considered. Therefore, please mention the complete details of all the nominees.
- 10. Copy of any proof of identity must be accompanied by original for verification or duly attested by any entity authorized for attesting the documents, as provided in Annexure D.
- II. Savings bank account details shall only be considered if the account is maintained with the same participant.
- 12. DP ID and client ID shall be provided where demat details is required to be provided.

# **INTRODUCER DETAILS (Optional)**

Name of the Introducer									
Status of the Introducer	🗆 Sub-broker	🗆 Remisier	$\Box$ Authorized Person	🗆 Exist	ing Client	🗌 Others, pl	lease specify		
Address of Introducer									
	City/Town/Village						PIN Code		
	State			C	ountry				
Phone No.					ignature of				
Client Code/Client ID (if Existi	ng Client)			tł	ne Introducer				

١.

### SIGNATURES OF ALL HOLDERS

Signature of Sole/ First Holder/ Guardian/Karta/ Auth. Signatory	✓	
Signature of Second Holder / Auth. Signatory	✓	
Signature of Third Holder / Auth. Signatory	✓	

# DECLARATION

- I/We hereby declare that the rules, regulations and by-laws of the Depository, Depository Participants, Stock Exchanges, SEBI & Member Broker pertaining to an account which are in force now have been read by us and we have understood the same and we agree to abide by and to be bound by the rules as are in force from time to time for such accounts. The details furnished above are true and correct to the best of my/our knowledge and belief and I/we undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I/We am/are aware that I/we may be held liable for it. In case non-resident account, I/We also declare that I/We have compiled & will continue to comply with FEMA regulation. I/We confirm having read/been explained and understood the contents of the
- 2. I/We confirm having read/been explained and understood the contents of the document on policy and procedures of the stock broker and the tariff sheet.
- 3. I/We further confirm having read and understood the contents of the 'Rights and Obligations' document(s) and 'Risk Disclosure Document'. I/We do hereby agree to be bound by such provisions as outlined in these documents. I/We have also been informed that the standard set of documents has been displayed for Information on stock broker's designated website, if any.
  - Date

# zuarimoney.com

Place :

# NOTE

Date :

- I. All communication shall be sent at the address of the Sole/ First holder only.
- 2. Thumb impressions and signatures other than English or Hindi or any of the other language not contained in the 8th Schedule of the Constitution of India must be attested by a Magistrate or a Notary Public or a Special Executive Magistrate.
- 3. Strike off whichever is not applicable.
- 4. For receiving Statement of account in electronic form:
  - I. Client must insure the confidentiality of the password of the Email account
  - II. Client must promptly inform the participant if the Email address has changed.

III. Client may opt to terminate this facility by giving 10 days prior notice. similarly, participant may also terminate this facility by giving 10 days prior notice.

# FOR OFFICE USE ONLY

UCC Code allotted to the Client		Client ID	
I/We undertake that we have made the client aware of 'Policy and Procedures', tariff sheet and all the non-mandatory documents. I/We have also made the client aware of			

'Rights and Obligations' document (s), RDD and Guidance Note. I/We have given/sent him a copy of all the KYC documents. I/We undertake that any change in the 'Policy Obligations' and RDD would be made available on my/our website, if any, for the information of the clients. and Procedures', tariff sheet and all the non-mandatory documents would be duly intimated to the clients. I/We also undertake that any change in the "Rights and Obligations".

> Signature of the Authorised Signatory of Zuari Finserv Private Limited with Seal & Stamp

# RIGHTS AND OBLIGATIONS OF STOCK BROKERS, SUB-BROKERS AND CLIENTS

### As prescribed by SEBI and Stock Exchanges

- The client shall invest/trade in those securities/contracts/other instruments admitted to dealings on the Exchanges as defined in the Rules, Byelaws and Regulations of Exchanges/Securities and Exchange Board of India (SEBI) and circulars/notices issued there under from time to time.
- 2. The stock broker, sub-broker and the client shall be bound by all the Rules, Byelaws and Regulations of the Exchange and circulars/notice issued there under and Rules and Regulations of SEBI and relevant notifications of Government authorities as may be in force from time to time.
- 3. The client shall satisfy itself of the capacity of the stock broker to deal in securities and/or deal in derivatives contracts and wishes to execute its orders through the stock broker and the client shall from time to time continue to satisfy itself of such capability of the stock broker before executing orders through the stock broker.
- The stock broker shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
- 5. The stock broker shall take steps to make the client aware of the precise nature of the Stock broker's liability for business to be conducted, including any limitations, the liability and the capacity in which the stock broker acts.
- 6. The sub-broker shall provide necessary assistance and co-operate with the stock broker in all its dealings with the client(s).

# **CLIENT INFORMATION**

- 7. The client shall furnish all such details in full as are required by the stock broker in "Account Opening Form" with supporting details, made mandatory by stock exchanges/SEBI from time to time.
- 8. The client shall familiarize himself with all the mandatory provisions in the Account Opening documents. Any additional clauses or documents specified by the stock broker shall be non-mandatory, as per terms & conditions accepted by the client.
- 9. The client shall immediately notify the stock broker in writing if there is any change in the information in the 'account opening form' as provided at the time of account opening and thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his capacity. The client shall provide/update the financial information to the stock broker on a periodic basis.
- 10. The stock broker and sub-broker shall maintain all the details of the client as mentioned in the account opening form or any other information pertaining to the client, confidentially and that they shall not disclose the same to any person/authority except as required under any law/ regulatory requirements. Provided however that the stock broker may so disclose information about his client to any person or authority with the express permission of the client.

# MARGINS

- 11. The client shall pay applicable initial margins, with holding margins, special margins or such other margins as are considered necessary by the stock broker or the Exchange or as may be directed by SEBI from time to time as applicable to the segment(s) in which the client trades. The stock broker is permitted in its sole and absolute discretion to collect additional margins (even though not required but the Exchange, Clearing House/Clearing Corporation or SEBI) and the client shall be obliged to pay such margins within the stipulated time.
- 12. The client understands that payment of margins by the client does not necessarily complete satisfaction of all dues. In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract may dictate/require.

# TRANSACTIONS AND SETTLEMENTS

- 13. The client shall give any order for buy or sell a security/derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the stock broker. The stock broker shall ensure to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.
- 14. The stock broker shall inform the client and keep him apprised about trading/settlement cycles, delivery/payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the client to comply with such schedules /procedures of the relevant stock exchange where the trade is executed.
- 15. The stock broker shall ensure that the money/securities deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the stock broker for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, Regulations, circulars, notices, guidelines of SEBI and/or Rules, Regulations, Bye-laws, circulars and notices of Exchange.
- 16. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, stock broker shall be entitled to cancel the respective contract(s) with client(s).
- 17. The transactions executed on the Exchange are subject to Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Regulations of the Exchanges where the trade is executed for the purpose of giving effect to the provisions of the Rules, Byelaws and Regulations of the Exchanges and the circulars /notices issued thereunder.

# BROKERAGE

18. The Client shall pay to the stock broker brokerage and statutory levies as

are prevailing from time to time and as they apply to the Client's account, transactions and to the services that stock broker renders to the Client. The stock broker shall not charge brokerage more than the maximum brokerage permissible as per the rules, regulations and bye-laws of the relevant stock exchanges and/or rules and regulations of SEBI.

# LIQUIDATION AND CLOSE OUT OF POSITION

- 19. Without prejudice to the stock broker's other rights (including the right to refer a matter to arbitration), the client understands that the stock broker shall be entitled to liquidate/close out all or any of the client's positions for non-payment of margins or other amounts, outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.
- 20. In the event of death or insolvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring securities which the client has ordered to be bought or sold, stock broker may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus which may result there from. The client shall note that transfer of funds/securities in favor of a Nominee shall be valid discharge by the stock broker against the legal heir.
- 21. The stock broker shall bring to the notice of the relevant Exchange the information about default in payment/delivery and related aspects by a client. In case where defaulting client is a corporate entity/partnership / proprietary firm or any other artificial legal entity, then the name(s) of Director(s)/Promoter(s)/Partner(s)/Proprietor as the case may be, shall also be communicated by the stock broker to the relevant Exchange(s).

# **DISPUTE RESOLUTION**

- 22. The stock broker shall provide the client with the relevant contact details of the concerned Exchanges and SEBI.
- 23. The stock broker shall co-operate in redressing grievances of the client in respect of all transactions routed through it and in removing objections for bad delivery of shares, rectification of bad delivery, etc.
- 24. The client and the stock broker shall refer any claims and/or disputes with respect to deposits, margin money, etc., to arbitration as per the Rules, Byelaws and Regulations of the Exchanges where the trade is executed and circulars/notices issued thereunder as may be in force from time to time.
- 25. The stock broker shall ensure faster settlement of any arbitration proceedings arising out of the transactions entered into between him visà-vis the client and he shall be liable to implement the arbitration awards made in such proceedings.
- 26. The client/stock-broker understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/stock-broker shall be binding on the client/stock-broker in accordance with the letter authorizing the said representative to deal on behalf of the said client/stock- broker.

# **TERMINATION OF RELATIONSHIP**

- 27. This relationship between the stock broker and the client shall be terminated; if the stock broker for any reason ceases to be a member of the stock exchange including cessation of membership by reason of the stock broker's default, death, resignation or expulsion or if the certificate is cancelled by the Board.
- 28. The stock broker, sub-broker and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.
- 29. In the event of demise/insolvency of the sub-broker or the cancellation of his/its registration with the Board or/withdrawal of recognition of the sub-broker by the stock exchange and/or termination of the agreement with the sub broker by the stock broker, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the stock broker and all clauses in the 'Rights and Obligations' document(s) governing the stock broker, sub-broker and client shall continue to be in force as it is, unless the client intimates to the stock broker his/its intention to terminate their relationship by giving a notice in writing of not less than one month.

# **ADDITIONAL RIGHTS AND OBLIGATIONS**

- 30. The stock broker shall ensure due protection to the client regarding client's rights to dividends, rights or bonus shares, etc. in respect of transactions routed through it and it shall not do anything which is likely to harm the interest of the client with whom and for whom they may have had transactions in securities.
- 31. The stock broker and client shall reconcile and settle their accounts from time to time as per the Rules, Regulations, Bye Laws, Circulars, Notices and Guidelines issued by SEBI and the relevant Exchanges where the trade is executed.
- 32. The stock broker shall issue a contract note to his constituents for trades executed in such format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The stock broker shall send contract notes to the investors within one working day of the execution of the trades in hard copy and/or in electronic form using digital signature.
- 33. The stock broker shall make pay out of funds or delivery of securities, as the case may be, to the Client within one working day of receipt of the payout from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions

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as may be prescribed by the relevant Exchange from time to time where the trade is executed.

- 34. The stock broker shall send a complete `Statement of Accounts' for both funds and securities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade is executed. The Statement shall also state that the client shall report errors, if any, in the Statement within such time as may be prescribed by the relevant Exchange from time to time where the trade was executed, from the receipt thereof to the Stock broker.
- 35. The stock broker shall send daily margin statements to the clients. Daily Margin statement should include, inter-alia, details of collateral deposited, collateral utilized and collateral status (available balance /due from client) with break up in terms of cash, Fixed Deposit (FDRs), Bank Guarantee and securities.
- 36. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with stock broker and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.

# **ELECTRONIC CONTRACT NOTES (ECN)**

- 37. In case, client opts to receive the contract note in electronic form, he shall provide an appropriate e-mail id to the stock broker. The client shall communicate to the stock broker any change in the email-id through a physical letter. If the client has opted for internet trading, the request for change of email id may be made through the secured access by way of client specific user id and password.
- 38. The stock broker shall ensure that all ECNs sent through the e-mail shall be digitally signed, encrypted, non-tamper able and in compliance with the provisions of the IT Act, 2000. In case, ECN is sent through email as an attachment, the attached file shall also be secured with the digital signature, encrypted and non-tamperable.
- 39. The client shall note that non-receipt of bounced mail notification by the stock broker shall amount to delivery of the contract note at the e-mail ID of the client.
- 40. The stock broker shall retain ECN and acknowledgement of the e-mail in a soft and non-tamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the extant rules/regulations/circulars/guidelines issued by SEBI/Stock Exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the stock broker for the specified period under the extant regulations of SEBI/stock exchanges. The log report shall provide the details of the contract notes that are not delivered to the client/e-mails rejected or bounced back. The stock broker shall take all possible steps to ensure receipt of notification of bounced mails by him at all times within the stipulated time period under the extant regulations of SEBI/stock exchanges.

- 41. The stock broker shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the e-mail ID of the client, the stock broker shall send a physical contract note to the client within the stipulated time under the extant regulations of SEBI/stock exchanges and maintain the proof of delivery of such physical contract notes.
- 42. In addition to the e-mail communication of the ECNs to the client, the stock broker shall simultaneously publish the ECN on his designated website, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name and password to the client, with an option to the client to save the contract note electronically and/or take a print out of the same.

### LAW AND JURISDICTION

- 43. In addition to the specific rights set out in this document, the stock broker, sub-broker and the client shall be entitled to exercise any other rights which the stock broker or the client may have under the Rules, Bye-laws and Regulations of the Exchanges in which the client chooses to trade and circulars/notices issued thereunder or Rules and Regulations of SEBI.
- 44. The provisions of this document shall always be subject to Government notifications, any rules, regulations, guidelines and circulars/notices issued by SEBI and Rules, Regulations and Bye laws of the relevant stock exchanges, where the trade is executed, that may be in force from time to time.
- 45. The stock broker and the client shall abide by any award passed by the Arbitrator(s) under the Arbitration and Conciliation Act, 1996. However, there is also a provision of appeal within the stock exchanges, if either party is not satisfied with the arbitration award.
- 46. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned there to in the Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges/SEBI. All additional voluntary clauses/document added by the stock.
- 47. Broker should not be in contravention with rules/regulations/notices/ circulars of Exchanges/SEBI. Any changes in such voluntary clauses/ document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/SEBI shall also be brought to the notice of the clients.
- 48. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and Regulations of SEBI or Bye-laws, Rules and Regulations of the relevant stock Exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

### **INTERNET & WIRELESS TECHNOLOGY BASED TRADING FACILITY PROVIDED BY STOCK BROKERS TO CLIENT**

# (All the clauses mentioned in the 'Rights and Obligations' document(s) shall be applicable. Additionally, the clauses mentioned herein shall also be applicable.)

- I. Stock Broker is eligible for providing Internet Based Trading (IBT) and securities trading through the use of wireless technology that shall include the use of devices such as mobile phone, laptop with data card, etc. which use Internet Protocol (IP). The stock broker shall comply with all requirements applicable to internet based trading/securities trading using wireless technology as may be specified by SEBI & the Exchanges from time to time.
- 2. The client is desirous of investing/trading in securities and for this purpose, the client is desirous of using either the internet based trading facility or the facility for securities trading through use of wireless technology. The Stock Broker shall provide the Stock Broker's IBT Service to the Client, and the Client shall avail of the Stock Broker's IBT Service, on and subject to SEBI/Exchanges Provisions and the terms and conditions specified on the Stock Broker's IBT Website provided that they are in line with the norms prescribed by Exchanges/SEBI.
- 3. The Stock Broker shall bring to the notice of client the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/internet/smart order routing or any other technology should be brought to the notice of the client by the Stock Broker.
- The Stock Broker shall make the client aware that the Stock Broker's IBT system itself generates the initial password and its password policy as stipulated in line with norms prescribed by Exchanges/SEBI.
- 5. The Client shall be responsible for keeping the Username and Password confidential and secure and shall be solely responsible for all orders entered and transactions done by any person whosoever through the Stock Broker's IBT System using the Client's Username and/or Password whether or not such person was authorized to do so. Also the client is aware that authentication technologies and strict security measures are required for the internet trading/securities trading through wireless technology through order routed and undertakes to ensure that the password of the client and/or his authorized representative are not revealed to any third party including employees and dealers of the Stock Broker.

- 6. The Client shall immediately notify the Stock Broker in writing if he forgets his password, discovers security flaw in Stock Broker's IBT System, discovers/suspects discrepancies/unauthorized access through his username/password/account with full details of such unauthorized use, the date, the manner and the transactions effected pursuant to such unauthorized use, etc.
- 7. The Client is fully aware of and understands the risks associated with availing of a service for routing orders over the internet/securities trading through wireless technology and Client shall be fully liable and responsible for any and all acts done in the Client's Username/Password in any manner whatsoever.
- 8. The Stock Broker shall send the order/trade confirmation through email to the client at his request. The client is aware that the order/trade confirmation is also provided on the web portal. In case client is trading using wireless technology, the Stock Broker shall send the order/trade confirmation on the device of the client.
- 9. The client is aware that trading over the internet involves many uncertain factors and complex hardware, software, systems, communication lines, peripherals, etc. are susceptible to interruptions and dislocations. The Stock Broker and the Exchange do not make any representation or warranty that the Stock Boker's IBT Service will be available to the Client at all times without any interruption.
- 10. The Client shall not have any claim against the Exchange or the Stock Broker on account of any suspension, interruption, non-availability or malfunctioning of the Stock Broker's IBT System or Service or the Exchange's service or systems or non-execution of his orders due to any link/system failure at the Client/Stock Brokers/Exchange end for any reason beyond the control of the Stock Broker/ Exchanges.

### **RISK DISCLOSURE DOCUMENT FOR CAPITAL MARKET AND DERIVATIVES SEGMENTS**

This document contains important information on trading in Equities/Derivatives Segments of the Stock Exchanges. All prospective constituents should read this document before trading in Equities/Derivatives Segments of the Exchanges.

Stock Exchanges/SEBI does neither singly or jointly and expressly nor impliedly guarantee nor make any representation concerning the completeness, the adequacy or accuracy of this disclosure document nor have Stock Exchanges /SEBI endorsed or passed any merits of participating in the trading segments. This brief statement does not disclose all the risks and other significant aspects of trading.

In the light of the risks involved, you should undertake transactions only if you understand the nature of the relationship into which you are entering and the extent of your exposure to risk.

You must know and appreciate that trading in Equity shares, derivatives contracts or other instruments traded on the Stock Exchange, which have varying element of risk, is generally not an appropriate avenue for someone of limited resources/limited investment and/or trading experience and low risk tolerance. You should therefore carefully consider whether such trading is suitable for you in the light of your financial condition. In case you trade on Stock Exchanges and suffer adverse consequences or loss, you shall be solely responsible for the same and Stock Exchanges/its Clearing Corporation and/or SEBI shall not be responsible, in any manner whatsoever, for the same and it will not be open for you to take a plea that no adequate disclosure regarding the risks involved was made or that you were not explained the full risk involved by the concerned stock broker. The constituent shall be solely responsible for the consequences and no contract can be rescinded on that account. You must acknowledge and accept that there can be no guarantee of profits or no exception from losses while executing orders for purchase and/or sale of a derivative contract being traded on Stock Exchanges.

It must be clearly understood by you that your dealings on Stock Exchanges through a Stock Broker shall be subject to your fulfilling certain formalities set out by the Stock Broker, which may inter alia include your filling the know your client form, reading the rights and obligations, do's and don'ts, etc., and are subject to the Rules, Byelaws and Regulations of relevant Stock Exchanges, its Clearing Corporation, guidelines prescribed by SEBI and in force from time to time and Circulars as may be issued by Stock Exchanges or its Clearing Corporation and in force from time to time.

Stock Exchanges does not provide or purport to provide any advice and shall not be liable to any person who enters into any business relationship with any stock broker of Stock Exchanges and/or any third party based on any information contained in this document. Any information contained in this document must not be construed as business advice. No consideration to trade should be made without thoroughly understanding and reviewing the risks involved in such trading. If you are unsure, you must seek professional advice on the same.

In considering whether to trade or authorize someone to trade for you, you should be aware of or must get acquainted with the following:-

### I. BASIC RISKS:

### I.I Risk of Higher Volatility

Volatility refers to the dynamic changes in price that a security /derivatives contract undergoes when trading activity continues on the Stock Exchanges. Generally, higher the volatility of a security/derivatives contract, greater is its price swings. There may be normally greater volatility in thinly traded securities / derivatives contracts than in active securities /derivatives contracts. As a result of volatility, your order may only be partially executed or not executed at all, or the price at which your order got executed may be substantially different from the last traded price or change substantially thereafter, resulting in notional or real losses.

# I.2 Risk of Lower Liquidity

Liquidity refers to the ability of market participants to buy and/or sell securities / derivatives contracts expeditiously at a competitive price and with minimal price difference. Generally, it is assumed that more the numbers of orders available in a market, greater is the liquidity. Liquidity is important because with greater liquidity, it is easier for investors to buy and/or sell securities / derivatives contracts swiftly and with minimal price difference, and as a result, investors are more likely to pay or receive a competitive price for securities / derivatives contracts purchased or sold. There may be a risk of lower liquidity in some securities / derivatives contracts. As a result, your order may only be partially executed, or may be executed with relatively greater price difference or may not be executed at all.

1.2.1 Buying or selling securities / derivatives contracts as part of a day trading strategy may also result into losses, because in such a situation, securities / derivatives contracts may have to be sold / purchased at low / high prices, compared to the expected price levels, so as not to have any open position or obligation to deliver or receive a security / derivatives contract.

### I.3 Risk of Wider Spreads

Spread refers to the difference in best buy price and best sell price. It represents the differential between the price of buying a security / derivatives contract and immediately selling it or vice versa. Lower liquidity and higher volatility may result in wider than normal spreads for less liquid or illiquid securities / derivatives contracts. This in turn will hamper better price formation.

### I.4 Risk-Reducing Orders

The placing of orders (e.g., "stop loss" orders, or "limit" orders) which are intended to limit losses to certain amounts may not be effective many a time because rapid movement in market conditions may make it impossible to execute such orders.

1.4.1 A "market" order will be executed promptly, subject to availability of orders on opposite side, without regard to price and that, while the customer may receive a prompt execution of a "market" order, the



execution may be at available prices of outstanding orders, which satisfy the order quantity, on price time priority. It may be understood that these prices may be significantly different from the last traded price or the best price in that security / derivatives contract.

- 1.4.2 A "limit" order will be executed only at the "limit" price specified for the order or a better price. However, while the customer receives price protection, there is a possibility that the order may not be executed at all.
- 1.4.3 A stop loss order is generally placed "away" from the current price of a stock / derivatives contract, and such order gets activated if and when the security / derivatives contract reaches, or trades through, the stop price. Sell stop orders are entered ordinarily below the current price, and buy stop orders are entered ordinarily above the current price. When the security / derivatives contract reaches the pre-determined price, or trades through such price, the stop loss order converts to a market/limit order and is executed at the limit or better. There is no assurance therefore that the limit order will be executable since a security / derivatives contract might penetrate the pre-determined price, in which case, the risk of such order not getting executed arises, just as with a regular limit order.

### **I.5 Risk of News Announcements**

News announcements that may impact the price of stock / derivatives contract may occur during trading, and when combined with lower liquidity and higher volatility, may suddenly cause an unexpected positive or negative movement in the price of the security / contract.

### I.6 Risk of Rumors

Rumors about companies / currencies at times float in the market through word of mouth, newspapers, websites or news agencies, etc. The investors should be wary of and should desist from acting on rumors.

### I.7 System Risk

High volume trading will frequently occur at the market opening and before market close. Such high volumes may also occur at any point in the day. These may cause delays in order execution or confirmation.

- 1.7.1 During periods of volatility, on account of market participants continuously modifying their order quantity or prices or placing fresh orders, there may be delays in order execution and its confirmations.
- 1.7.2 Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a security / derivatives contract due to any action on account of unusual trading activity or security / derivatives contract hitting circuit filters or for any other reason.

### I.8 System/Network Congestion:

Trading on exchanges is in electronic mode, based on satellite/leased line based communications, combination of technologies and computer systems to place and route orders. Thus, there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt, or any such other problem/glitch whereby not being able to establish access to the trading system/network, which may be beyond control and may result in delay in processing or not processing buy or sell orders either in part or in full. You are cautioned to note that although these problems may be temporary in nature, but when you have outstanding open positions or unexecuted orders, these represent a risk because of your obligations to settle all executed transactions.

# 2. AS FAR AS DERIVATIVES SEGMENTS ARE CONCERNED, PLEASE NOTE AND GET YOURSELF ACQUAINTED WITH THE FOLLOWING ADDITIONAL FEATURES:-

### 2.1 Effect of "Leverage" or "Gearing":

In the derivatives market, the amount of margin is small relative to the value of the derivatives contract so the transactions are 'leveraged' or 'geared'. Derivatives trading, which is conducted with a relatively small amount of margin, provides the possibility of great profit or loss in comparison with the margin amount. But transactions in derivatives carry a high degree of risk. You should therefore completely understand the following statements before actually trading in derivatives and also trade with caution while taking into account one's circumstances, financial resources, etc. If the prices move against you, you may lose a part of or whole margin amount in a relatively short period of time. Moreover, the loss may exceed the original margin amount.

- A. Futures trading involve daily settlement of all positions. Every day the open positions are marked to market based on the closing level of the index / derivatives contract. If the contract has moved against you, you will be required to deposit the amount of loss (notional) resulting from such movement. This amount will have to be paid within a stipulated time frame, generally before commencement of trading on next day.
- B. If you fail to deposit the additional amount by the deadline or if an outstanding debt occurs in your account, the stock broker may liquidate a part of or the whole position or substitute securities. In this case, you will be liable for any losses incurred due to such close-outs.
- C. Under certain market conditions, an investor may find it difficult or impossible to execute transactions. For example, this situation can occur due to factors such as illiquidity i.e. when there are insufficient bids or offers or suspension of trading due to price limit or circuit breakers etc.
- D. In order to maintain market stability, the following steps may be

adopted: changes in the margin rate, increases in the cash margin rate or others. These new measures may also be applied to the existing open interests. In such conditions, you will be required to put up additional margins or reduce your positions.

E. You must ask your broker to provide the full details of derivatives contracts you plan to trade i.e. the contract specifications and the associated obligations.

# 2.2 Currency Specific Risks:

- The profit or loss in transactions in foreign currency denominated contracts, whether they are traded in your own or another jurisdiction, will be affected by fluctuations in currency rates where there is a need to convert from the currency denomination of the contract to another currency.
- 2. Under certain market conditions, you may find it difficult or impossible to liquidate a position. This can occur, for example when a currency is deregulated or fixed trading bands are widened.
- 3. Currency prices are highly volatile. Price movements for currencies are influenced by, among other things: changing supply-demand relationships; trade, fiscal, monetary, exchange control programs and policies of governments; foreign political and economic events and policies; changes in national and international interest rates and inflation; currency devaluation; and sentiment of the market place. None of these factors can be controlled by any individual advisor and no assurance can be given that an advisor's advice will result in profitable trades for a participating customer or that a customer will not incur losses from such events.

# 2.3 Risk of Option Holders:

- 1. An option holder runs the risk of losing the entire amount paid for the option in a relatively short period of time. This risk reflects the nature of an option as a wasting asset which becomes worthless when it expires. An option holder who neither sells his option in the secondary market nor exercises it prior to its expiration will necessarily lose his entire investment in the option. If the price of the underlying does not change in the anticipated direction before the option expires, to an extent sufficient to cover the cost of the option, the investor may lose all or a significant part of his investment in the option.
- 2. The Exchanges may impose exercise restrictions and have absolute

authority to restrict the exercise of options at certain times in specified circumstances.

### 2.4 Risks of Option Writers:

- I. If the price movement of the underlying is not in the anticipated direction, the option writer runs the risks of losing substantial amount.
- 2. The risk of being an option writer may be reduced by the purchase of other options on the same underlying interest and thereby assuming a spread position or by acquiring other types of hedging positions in the options markets or other markets. However, even where the writer has assumed a spread or other hedging position, the risks may still be significant. A spread position is not necessarily less risky than a simple 'long' or 'short' position.
- 3. Transactions that involve buying and writing multiple options in combination, or buying or writing options in combination with buying or selling short the underlying interests, present additional risks to investors. Combination transactions, such as option spreads, are more complex than buying or writing a single option. And it should be further noted that, as in any area of investing, a complexity not well understood is, in itself, a risk factor. While this is not to suggest that combination strategies should not be considered, it is advisable, as is the case with all investments in options, to consult with someone who is experienced and knowledgeable with respect to the risks and potential rewards of combination transactions under various market circumstances.

# 3. TRADING THROUGH WIRELESS TECHNOLOGY/ SMART ORDER ROUTING OR ANY OTHER TECHNOLOGY:

Any additional provisions defining the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/ smart order routing or any other technology should be brought to the notice of the client by the stock broker.

# 4. GENERAL

- 4.1 The term 'constituent' shall mean and include a client, a customer or an investor, who deals with a stock broker for the purpose of acquiring and/or selling of securities / derivatives contracts through the mechanism provided by the Exchanges.
- 4.2 The term 'stock broker' shall mean and include a stock broker, a broker or a stock broker, who has been admitted as such by the Exchanges and who holds a registration certificate from SEBI.

### **GUIDANCE NOTE - DO'S AND DON'TS FOR TRADING ON THE EXCHANGE(S) FOR INVESTORS**

- I. Ensure that you deal with and through only SEBI registered intermediaries. You may check their SEBI registration certificate number from the list available on the Stock exchanges www.nseindia.com, www.bseindia.com and SEBI website www.sebi.gov.in.
- 2. Ensure that you fill the KYC form completely and strike off the blank fields in the KYC form.
- 3. Ensure that you have read all the mandatory documents viz. Rights and Obligations, Risk Disclosure Document, Policy and Procedure document of the stock broker.
- 4. Ensure to read, understand and then sign the voluntary clauses, if any, agreed between you and the Stock Broker. Note that the clauses as agreed between you and the Stock Broker cannot be changed without your consent.
- Get a clear idea about all brokerage, commissions, fees and other charges levied by the broker on you for trading and the relevant provisions/ guidelines specified by SEBI/Stock Exchanges.
- 6. Obtain a copy of all the documents executed by you from the Stock Broker free of charge.
- 7 In case you wish to execute Power of Attorney (POA) in favour of the Stock Broker, authorizing it to operate your bank and demat account, please refer to the guidelines issued by SEBI/Exchanges in this regard.

# TRANSACTIONS AND SETTLEMENTS

- 8. The Stock Broker may issue electronic contract notes (ECN) if specifically authorized by you in writing. You should provide your email id to the Stock Broker for the same. Don't opt for ECN if you are not familiar with computers.
- 9. Don't share your internet trading account's password with anyone.
- 10. Don't make any payment in cash to the stock broker.
- 11. Make the payments by account payee cheque in favour of the stock broker. Don't issue cheques in the name of sub-broker. Ensure that you have a documentary proof of your payment/deposit of securities with the Stock Broker, stating date, scrip, quantity, towards which bank/ demat account such money or securities deposited and from which bank/ demat account.
- 12. Note that facility of Trade Verification is available on Stock Exchanges' websites, where details of trade as mentioned in the contract note may be verified. Where trade details on the website do not tally with the details mentioned in the contract note, immediately get in touch with the Investors Grievance Cell of the relevant Stock Exchange.
- 13. In case you have given specific authorization for maintaining running account, payout of funds or delivery of securities (as the case may be), may not be made to you within one working day from the receipt of payout from the Exchange. Thus, the Stock Broker shall maintain running account for you subject to the following conditions:
  - a) Such authorization from you shall be dated, signed by you only and contains the clause that you may revoke the same at any time.
  - b) The actual settlement of funds and securities shall be done by the Stock Broker, at least once in a calendar quarter or month, depending on your preference. While settling the account, the Stock Broker shall send to you a 'statement of accounts' containing an extract from the client ledger for funds and an extract from the register of securities displaying all the receipts/deliveries of funds

and securities. The statement shall also explain the retention of funds and securities and the details of the pledged shares, if any.

- c) On the date of settlement, the Stock Broker may retain the requisite securities/funds towards outstanding obligations and may also retain the funds expected to be required to meet derivatives margin obligations for next 5 trading days, calculated in the manner specified by the exchanges. In respect of cash market transactions, the Stock Broker may retain entire pay-in obligation of funds and securities due from clients as on date of settlement and for next day's business, he may retain funds/securities/margin to the extent of value of transactions executed on the day of such settlement in the cash market.
- d) You need to bring any dispute arising from the statement of account or settlement so made to the notice of the Stock Broker in writing preferably within 7 (seven) working days from the date of receipt of funds/securities or statement, as the case may be. In case of dispute, refer the matter in writing to the Investors Grievance Cell of the relevant Stock Exchanges without delay.
- 14. In case you have not opted for maintaining running account and pay-out of funds/securities is not received on the next working day of the receipt of payout from the exchanges, please refer the matter to the Stock Broker. In case there is dispute, ensure that you lodge a complaint in writing immediately with the Investors Grievance Cell of the relevant Stock Exchange.
- 15. Please register your mobile number and email id with the Stock Broker, to receive trade confirmation alerts/ details of the transactions through SMS or email, by the end of the trading day, from the Stock Exchanges.

### IN CASE OF TERMINATION OF TRADING MEMBERSHIP

- 16. In case, a Stock Broker surrenders his membership, is expelled from membership or declared a defaulter; Stock Exchanges gives a public notice inviting claims relating to only the "transactions executed on the trading system" of Stock Exchange, from the investors. Ensure that you lodge a claim with the relevant Stock Exchanges within the stipulated period and with the supporting documents.
- 17. Familiarize yourself with the protection accorded to the money and/or securities you may deposit with your Stock Broker, particularly in the event of a default or the Stock Broker's insolvency or bankruptcy and the extent to which you may recover such money and/or securities may be governed by the Bye-laws and Regulations of the relevant Stock Exchange where the trade was executed and the scheme of the Investors' Protection Fund in force from time to time.

### **DISPUTES/ COMPLAINTS**

- 18. Please note that the details of the arbitration proceedings, penal action against the brokers and investor complaints against the Stock Brokers are displayed on the website of the relevant Stock Exchange.
- 19. In case your issue/problem/grievance is not being sorted out by concerned Stock Broker/Sub-Broker then you may take up the matter with the concerned Stock Exchange. If you are not satisfied with the resolution of your complaint then you can escalate the matter to SEBI.
- 20. Note that all the Stock Broker/Sub-Brokers have been mandated by SEBI to designate an e-mail ID of the grievance redressal division/compliance officer exclusively for the purpose of registering complaints.



### I. Refusal of orders for penny / illiquid stock

The stock broker may from time to time limit (quantity/ value) / refuse orders in one or more securities due to various reasons including market liquidity, value of security(ies), the order being for securities which are not in the permitted list of the stock broker / exchange(s) / SEBI. Provided further that stock broker may require compulsory settlement / advance payment of expected settlement value/ delivery of securities for settlement prior to acceptance / placement of order(s) as well. The client agrees that the losses, if any on account of such refusal or due to delay caused by such limits, shall be borne exclusively by the client alone. The stock broker may require reconfirmation of orders, which are larger than that specified by the stock broker's risk management, and is also aware that the stock broker has the discretion to reject the execution of such orders based on its risk perception.

 Setting up client's exposure limits and conditions under which a client may not be allowed to take further position or the broker may close the existing position of a client.

The stock broker may from time to time impose and vary limits on the orders that the client can place through the stock broker's trading system (including exposure limits, turnover limits, limits as to the number, value and/or kind of securities in respect of which orders can be placed etc.). The client is aware and agrees that the stock broker may need to vary or reduce the limits or impose new limits urgently on the basis of the stock broker's risk perception and other factors considered relevant by the stock broker including but not limited to limits on account of exchange/ SEBI directions/limits (such as broker level/ market level limits in security specific / volume specific exposures etc.), and the stock broker may be unable to inform the client of such variation, reduction or imposition in advance. The client agrees that the stock broker shall not be responsible for such variation, reduction or imposition or the client's inability to route any order through the stock broker's trading system on account of any such variation, reduction or imposition of limits. The client further agrees that the stock broker may at any time, at its sole discretion and without prior notice, prohibit or restrict the client's ability to place orders or trade in securities through the stock broker, or it may subject any order placed by the client to a review before its entry into the trading systems and may refuse to execute / allow execution of orders due to but not limited to the reason of lack of margin / securities or the order being outside the limits set by stock broker / exchange/ SEBI and any other reasons which the stock broker may deem appropriate in the circumstances. The client agrees that the losses, if any on account of such refusal or due to delay caused by such review, shall be borne exclusively by the client alone.

The stock broker is required only to communicate / advise the parameters for the calculation of the margin / security requirements as rate(s) / percentage(s) of the dealings, through anyone or more means or methods such as post / speed post / courier / registered post / registered A.D / facsimile / telegram / cable / e-mail / voice mails / telephone (telephone includes such devices as mobile phones etc.) including SMS on the mobile phone or any other similar device; by messaging on the computer screen of the client's computer; by informing the client through employees / agents of the stock broker; by publishing / displaying it on the website of the stock broker; by displaying it on the notice board of the branch / office through which the client trades or if the circumstances, so require, by radio broadcast / television broadcast / newspapers advertisements etc; or any other suitable or applicable mode or manner. The client agrees that the postal department / the courier company /newspaper company and the e-mail / voice mail service provider and such other service providers shall be the agent of the client and the delivery shall be complete when communication is given to the postal department / the courier company / the e-mail/voice mail service provider, etc. by the stock broker and the client agrees never to challenge the same on any grounds including delayed receipt / non receipt or any other reasons whatsoever and once parameters for margin / security requirements are so communicated, the client shall monitor his / her / its position (dealings / trades and valuation of security) on his / her / its own and provide the required / deficit margin / security forthwith as required from time to time whether or not any margin call or such other separate communication to that effect is sent by the stock broker to the client and /or whether or not such communication is received by the client.

The client is not entitled to trade without adequate margin / security and that it shall be his / her / its responsibility to ascertain before hand the margin / security requirements for his/ her /its orders / trades / deals and to ensure that the required margin / security is made available to the stock broker in such form and manner as may be required by the stock broker. If the client's order is executed despite a shortfall in the available margin, the client, shall, whether or not the stock broker intimates such shortfall in the margin to the client, make up the shortfall suo moto immediately. The client further agrees that he /she / it shall be responsible for all orders (including any orders that may be executed without the required margin in the client's account) & / or any claim /loss/ damage arising out of the non availability /shortage of margin /security required by the stock broker & / or exchange & / or SEBI. The stock broker is entitled to vary the form (ie., the replacement of the margin / security in one form with the margin / security in any other form, say, in the form of money instead of shares) & / or quantum & / or percentage of the margin & / or security required to be deposited / made available, from time to time.

The margin / security deposited by the client with the stock broker are not eligible for any interest.

The stock broker is entitled to include / appropriate any / all payout of funds & / or securities towards margin / security without requiring specific authorizations for each payout.

The stock broker is entitled to transfer funds &/ or securities from his account for one exchange & / or one segment of the exchange to his / her / its account for another exchange & / or another segment of the same exchange whenever applicable and found necessary by the stock broker.

The client also agrees and authorises the stock broker to treat / adjust his/ her / its margin / security lying in one exchange & / or one segment of the exchange / towards the margin / security / pay in requirements of another exchange & / or another segment of the exchange. The stock broker is entitled to disable / freeze the account & / or trading facility / any other service. facility, if, in the opinion of the stock broker, the client has committed a crime / fraud or has acted in contradiction of this agreement or / is likely to evade / violate any laws, rules, regulations, directions of a lawful authority whether Indian or foreign or if the stock broker so apprehends.

### 3. Applicable brokerage rate

The stock broker is entitled to charge brokerage within the limits imposed

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by exchange which at present is as under:

- a. For Cash Market Segment: The maximum brokerage chargeable in relation to trades effected in the securities admitted to dealings on the Capital Market segment of the Exchange shall be 2.5 % of the contract price exclusive of statutory levies. It is hereby further clarified that where the sale / purchase value of a share is Rs. 10/- or less, a maximum brokerage of 25 paise per share may be collected.
- b. For Option contracts: Brokerage for option contracts shall be charged on the premium amount at which the option contract was bought or sold and not on the strike price of the option contract. It is hereby clarified that brokerage charged on options contracts shall not exceed 2.5% of the premium amount or Rs 100/- (per lot) whichever is higher.

### 4. Imposition of penalty / delayed payment charges

- The client agrees that any amounts which are overdue from the client towards trading or on account of any other reason to the stock broker will be charged with delayed payment charges which can be up-to 24%. The client agrees that the stock broker may impose fines / penalties for any orders / trades / deals / actions of the client which are contrary to this agreement / rules / regulations / bye laws of the exchange or any other law for the time being in force, at such rates and in such form as it may deem fit. Further where the stock broker has to pay any fine or bear any punishment from any authority in connection with / as a consequence of / in relation to any of the orders / trades / deals / actions of the client, the same shall be borne by the client. The client agrees to pay to the stock broker brokerage, commission, fees, all taxes, duties, levies imposed by any authority including but not limited to the stock exchanges (including any amount due on account of reassessment / backlogs etc.), transaction expenses, incidental expenses such as postage, courier etc. as they apply from time to time to the client's account / transactions / services that the client avails from the stock broker.
- 5. The right to sell clients' securities or close clients' positions, without giving notice to the client, on account of non-payment of client's dues.

The Stock Broker maintains centralized banking and securities handling processes and related banking and depository accounts at designated place. The client shall ensure timely availability of funds/securities in designated form and manner at designated time and in designated bank and depository account(s) at designated place, for meeting his/her/its pay in obligation of funds and securities. The Stock Broker shall not be responsible for any claim/loss/damage arising out of non availability/short availability of funds/securities by the client in the designated account(s) of the stock broker for meeting the pay in obligation of either funds or securities. If the client gives orders / trades in the anticipation of the required securities being available subsequently for pay in through anticipated payout from the exchange or through borrowings or any off market delivery(s) or market delivery(s) and if such anticipated availability does not materialize in actual availability of securities / funds for pay in for any reason whatsoever including but not limited to any delays / shortages at the exchange or stock broker level / non release of margin by the stock broker etc., the losses which may occur to the client as a consequence of such shortages in any manner such as on account of auctions / square off / closing outs etc., shall be solely to the account of the client and the client agrees not to hold the stock broker responsible for the same in any form or manner whatsoever. In case the payment of the margin / security is made by the client through a bank instrument, the stock broker shall be at liberty to give the benefit / credit for the same only on the realization of the funds from the said bank

instrument etc. at the absolute discretion of the stock broker. Where the margin /security is made available by way of securities or any other property, the stock broker is empowered to decline its acceptance as margin / security & / or to accept it at such reduced value as the stock broker may deem fit by applying haircuts or by valuing it by marking it to market or by any other method as the stock broker may deem fit in its absolute discretion.

The Stock Broker has the right but not the obligation, to cancel all pending orders and to sell/close/liquidate all open positions/ securities / shares at the pre-defined square off time or when Mark to Market (M-T-M) percentage reaches or crosses stipulated margin percentage mentioned on the website, whichever is earlier. The stock broker will have sole discretion to decide referred stipulated margin percentage depending upon the market condition. In the event of such square off, the client agrees to bear all the losses based on actual executed prices. In case open position (ie. short/long) gets converted into delivery due to non square off because of any reason whatsoever, the client agrees to provide securities/funds to fulfill the payin obligation failing which the client will have to face auctions or internal close outs; in addition to this the client will have to pay penalties and charges levied by exchange in actual and losses, if any. Without prejudice to the foregoing, the client shall also be solely liable for all and any penalties and charges levied by the exchange(s).

The stock broker is entitled to prescribe the date and time by which the margin / security is to be made available and the stock broker may refuse to accept any payments in any form after such deadline for margin / security expires. Notwithstanding anything to the contrary in the agreement or elsewhere, if the client fails to maintain or provide the required margin/fund / security or to meet the funds/margins/ securities pay in obligations for the orders / trades / deals of the client within the prescribed time and form, the stock broker shall have the right without any further notice or communication to the client to take any one or more of the following steps:

- i. To withhold any payout of funds / securities.
- ii. To withhold / disable the trading / dealing facility to the client.
- iii. To liquidate one or more security(s) of the client by selling the same in such manner and at such rate which the stock broker may deem fit in its absolute discretion. It is agreed and understood by the client that securities here includes securities which are pending delivery / receipt.
- iv. To liquidate / square off partially or fully the position of sale & / or purchase in anyone or more securities / contracts in such manner and at such rate which the stock broker may decide in its absolute discretion.
- v. To take any other steps which in the given circumstances, the stock broker may deem fit. The client agrees that the loss(s) if any, on account of anyone or more steps as enumerated herein above being taken by the stock broker, shall be borne exclusively by the client alone and agrees not to question the reasonableness, requirements, timing, manner, form, pricing etc., which are chosen by the stock broker.

# 6. Shortages in obligations arising out of internal netting of trades

Stock broker shall not be obliged to deliver any securities or pay any money to the client unless and until the same has been received by the stock broker from the exchange, the clearing corporation/ clearing house or other company or entity liable to make the payment and the client has fulfilled his / her/ its obligations first. The policy and procedure for settlement of shortages in obligations arising out of internal netting of



trades is as under:

- a. The securities delivered short are purchased from market on T+2 day which is the Auction Day on Exchange, and the purchase consideration (inclusive of all statutory taxes & levies) is debited to the short delivering seller client.
- b. If securities cannot be purchased from market due to any reason whatsoever on T+2 day they can be covered from the market on any subsequent trading days. In case any reason whatsoever (any error or omission) any delay in covering of securities leads to higher losses, stock broker will not be liable for the same. Where the delivery is matched partially or fully at the Exchange Clearing, the delivery and debits/credits shall be as per Exchange Debits and Credits.
- c. In cases of securities having corporate actions all cases of short delivery of cum transactions which cannot be auctioned on cum basis or where the cum basis auction payout is after the book closure / record date, would be compulsory closed out at higher of 10% above the official closing price on the auction day or the highest traded price from first trading day of the settlement till the auction day.

#### 7. Policy for Inactive Clients (Dormant Accounts)

Client status is oberved on weekly basic & clients who have not traded during the last Six (6) months are marked "inactive" or "Dormant" in the back office & funds payable to the clients & securities, if any, lying in the client margin account will be returned after deducting demat or any other charges due from the clients. The files uploaded on the trading servers on daily basis update the current status on the terminals. Whenever a client who is marked inactive as dormant intends to trade, the details of the client viz. Address, contact No., Demat & Bank account etc. will be confirmed & a written request for re-activation of the account will be taken before executing any trade in that particular client code. In case of any changes, the updation form along with the supporting documents will be taken. In case of very old a/c, the entire KYC form will be required to be taken along with the other supporting documents.

## 8. Temporarily suspending or closing a client's account at the client's request)

- i. The client may request the stock broker to temporarily suspend his account, stock broker may do so subject to client accepting / adhering to conditions imposed by stock broker including but not limited to settlement of account and/ or other obligation.
- ii. The stock broker can with hold the payouts of client and suspend his trading account due to his surveillance action or judicial or / and regulatory order/action requiring client suspension.

#### 9. De-registering a client

Not with standing anything to the contrary stated in the agreement, the stock broker shall be entitled to terminate the agreement with immediate effect in any of the following circumstances:

- i. If the action of the Client are prima facie illegal/improper or such as to manipulate the price of any securities or disturb the normal/ proper functioning of the market, either alone or in conjunction with others.
- ii. If there is any commencement of a legal process against the Client under any law in force;
- iii. On the death/lunacy or other disability of the Client;
- iv. If a receiver, administrator or liquidator has been appointed or allowed to be appointed of all or any part of the undertaking of the Client;

- v. If the Client has voluntarily or compulsorily become the subject of proceedings under any bankruptcy or insolvency law or being a company, goes into liquidation or has a receiver appointed in respect of its assets or refers itself to the Board for Industrial and Financial Reconstruction or under any other law providing protection as a relief undertaking;
- vi. If the Client being a partnership firm, has any steps taken by the Client and/ or its partners for dissolution of the partnership;
- vii. If the Client have taken or suffered to be taken any action for its reorganization, liquidation or dissolution;
- viii. If the Client has made any material misrepresentation of facts, including (without limitation) in relation to the Security;
- ix. If there is reasonable apprehension that the Client is unable to pay its debts or the Client has admitted its inability to pay its debts, as they become payable;
- If the Client suffers any adverse material change in his / her / its financial position or defaults in any other agreement with the Stock broker;
- xi. If the Client is in breach of any term, condition or covenant of this Agreement;
- xii. If any covenant or warranty of the Client is incorrect or untrue in any material respect;
   However notwithstanding any termination of the agreement, all transactions made under / pursuant to this agreement shall be

subject to all the terms and conditions of this agreement and parties to this agreement submit to exclusive jurisdiction of courts of law at the place of execution of this agreement by Stock Broker.

## Client Acceptance of Policies and Procedures stated herein above:

I/We have fully understood the same and do hereby sign the same and agree not to call into question the validity, enforceability and applicability of any provision/clauses this document any circumstances what so ever. These Policies and Procedures may be amended / changed unilaterally by the broker, provided the change is informed to me / us with through anyone or more means or methods such as post / speed post / courier / registered post / registered AD / facsimile / telegram / cable / e-mail / voice mails / telephone (telephone includes such devices as mobile phones etc.) including SMS on the mobile phone or any other similar device; by messaging on the computer screen of the client's computer; by informing the client through employees / agents of the stock broker; by publishing / displaying it on the website of the stock broker / making it available as a download from the website of the stock broker; by displaying it on the notice board of the branch / office through which the client trades or if the circumstances, so require, by radio broadcast / television broadcast / newspapers advertisements etc; or any other suitable or applicable mode or manner. I/we agree that the postal department / the courier company /newspaper company and the e-mail/ voice mail service provider and such other service providers shall be my/our agent and the delivery shall be complete when communication is given to the postal department / the courier company / the e-mail/voice mail service provider, etc. by the stock broker and l/we agree never to challenge the same on any grounds including delayed receipt / non receipt or any other reasons whatsoever. These Policies and Procedures shall always be read along with the agreement and shall be compulsorily referred to while deciding any dispute / difference or claim between me/ us and stock broker before any court of law / judicial / adjudicating authority including arbitrator/ mediator etc.

#### **TARIFF SHEET**

#### BROKERAGE

Capital	Capital Market (Cash) Segment				erivatives Seg	ment		Currency Derivative Segment			
Delivery		Square	ир	Futures		Opt	ion	Futur	es	Opt	ion
%	Min (Rs.)	%	Min (Rs.)	%	Min (Rs.)	%	(Rs./lot)	%	Min (Rs.)	%	(Rs./lot)

#### **OTHER CHARGES**

	Capital Market (Cash)	Segment	Derivatives Se	gment	Currency Derivative Segment			
Charges	Delivery	Jobbing	Futures	Option	Future	Option		
Transaction & Other Charges								
Stamp Duty								
GST	As per the provision	ons of GST & applicable	e law as amended fron	n time to time.				
STT	As per the provision	As per the provisions of STT Act and as amended from time to time.						
Other taxes	As may be applicable from time to time							

I/We hereby agree with the charges and Brokerage Terms & Conditions mentioned above.

Signature of Client

 $\checkmark$ 

Name of the Client

Date : \_\_\_\_\_

#### **NSE - MFSS FACILITY**

#### (Letter to be provided by the Investor to the Participant)

#### ZUARI FINSERV PRIVATE LIMITED

To.

I/We

Plot No. 2, Zamrudpur Community Centre, Kailash Colony Extension, New Delhi-110048 Dear Sir,

#### Sub: Mutual Fund Service System (MFSS) facility

am/are registered as your client with Client Code No.

and have executed the Trading Member and Client Agreement for the purpose of trading in the Capital Market segment of National Stock Exchange of India Ltd.(Exchange).

I/We am/are interested in availing the MFSS facility of the Exchange for the purpose of dealing in the units of Mutual Funds Schemes permitted to be deal with on the MFSS of the Exchange.

For the purpose of availing the MFSS facility, I/we state that Know Your Client details as submitted by me/us for the stock broking may be considered for the purpose of MFSS and I/we further confirm that the details contained in same remain unchanged as on date.

I/We am / are willing to abide by the terms and conditions as mentioned in the Circular dated 24 November 2009 and as may be specified by the Exchange from time to time in this regard.

I/We shall ensure also compliance with the requirements as may be specified from time to time by Securities and Exchange Board of India and Association of Mutual Funds of India (AMFI).

I/We shall read and understand the contents of the Scheme Information Document and Key Information Memorandum, addenda issued regarding each Mutual Fund Schemes with respect to which I/we choose to subscribe/redeem. I/We further agree to abide by the terms and conditions, rules and regulations of the Mutual Fund Schemes.

I/We therefore request you to register me/us as your client for participating in the MFSS.

Thanking you,

Yours faithfully,

Signature of Client 🗸 \_\_\_\_\_

#### Details of terms conditions for the Investor/Client for using New MFSS facility

#### I. Pre-requisites for becoming Investor / Client for the New MFSS facility

- 1.1 The client who is desirous of investing in units of mutual fund schemes through the New MFSS.
- 1.2 The Client intends to execute his instruction for the subscription/redemption of units of Mutual Fund Schemes through the Participant of the New MFSS.
- 1.3 The client has satisfied itself of the capacity of the Participant to deal in Mutual Fund units and wishes to execute its instruction through the Participant and the client shall from time to time continue to satisfy itself of such capability of the Participant before executing transacting through the Participant.
- 1.4 The Client has approached to the Participant with the application for availing the New MFSS facility.
- 1.5 The client has submitted relevant KYC (Know Your Client) details to the Participants

#### 2. Terms and Conditions

- 2.1 The client shall be bound by circulars issued by NSEIL, Rules, Regulations and circulars issued there under by SEBI and relevant notifications of Government authorities as may be in force from time to time.
- 2.2 The client shall notify the Participant in writing if there is any change in the information in the 'client registration form' provided by the client to the Participant at the time registering as a client for

participating in the New MFSS or at any time thereafter.

2.3 The client shall submit to the Participant a completed application form in the manner prescribed format for the purpose of placing a subscription order with the Participant.

Date:

- 2.4 The client has read and understood the risks involved in investing in Mutual Fund Schemes.
- 2.5 The client shall be wholly responsible for all his investment decisions and instruction.
- 2.6. The client shall ensure continuous compliance with the requirements of the NSEIL, SEBI and AMFI.
- 2.7 The Client shall pay to the Participant fees and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that Participant renders to the Client.
- 2.8 The client will furnish information to the Participant in writing, if any winding up petition or insolvency petition has been filed or any winding up or insolvency order or decree or award is passed against him or if any litigation which may have material bearing on his capacity has been filed against him.
- 2.9 In the event of non-performance of the obligation by the Participant, the client is not entitled to claim any compensation either from the Investor Protection Fund or from any fund of NSEIL or NSCCL.
- 2.10 In case of any dispute between the Participants and the investors arising out of the MFSS facility, NSEIL and / or NSCCL agrees to extend the necessary support for the speedy redressal of the disputes.

#### **BSE StAR MF**

#### (Letter to be provided by the Investor to the MFI)

Date:

## ZUARI FINSERV PRIVATE LIMITED

To.

Plot No. 2, Zamrudpur Community Centre, Kailash Colony Extension, New Delhi-110048 Dear Sir.

#### Sub : BSE StAR MF

I/We\_\_\_\_\_ am/are registered as your client with Client Code No. and have executed the Trading Member and Client Agreement for the purpose of trading in the Capital Market segment of Bombay Stock Exchange Ltd. (Exchange).

I/We am/are interested in availing the trading facility of the Exchange for the purpose of dealing in the units of Mutual Funds Schemes permitted to be deal with on the BSE StAR MF.

For the purpose of availing this facility, I/we state that Know Your Client details as submitted by me/us for the Stock Broking may be considered for the purpose of BSE StAR MF and I/we further confirm that the details contained in same remain unchanged as on date.

I/We are willing to abide by the terms and conditions as mentioned in the Circular dated December 2,2009 and as may be specified by the Exchange from time to time in this regard.

I/We shall ensure also compliance with the requirements as may be specified from time to time by Securities and Exchange Board of India and Association of Mutual Funds of India (AMFI).

I/We shall read and understand the contents of the Scheme Information Document and Key Information Memorandum, addenda issued regarding each Mutual Fund Schemes with respect to which I/we choose to subscribe/redeem. I/We further agree to abide by the terms and conditions, rules and regulations of the Mutual Fund Schemes.

I/we therefore request you to register me/us as your client for participating in BSE StAR MF. Thanking you, Yours faithfully,

Signature of Client 🖌\_\_\_\_\_

#### **Disclosure Information**

To,

Mr. / Ms. \_\_\_\_\_

Dear Sir / Madam,

This is in reference to above captioned subject, we hereby confirm that we (Zuari Finserv Private Limited) carry out trading on behalf of client and for our (Zuari Finserv Private Limited) own account as well.

The same is being confirmed as per Exchange notification.

Regards,

for Zuari Finserv Private Limited

Authorised Signatory

#### ACKNOWLEDGEMENT

I / We hereby acknowledge the receipt of the information given by Zuari Finserv Private Limited in respect to confirmation that Trading in 'Pro' Account.

Signature of Client

Name

#### **STANDING INSTRUCTIONS / AUTHORISATION**

#### To, ZUARI FINSERV PRIVATE LIMITED

Plot No. 2, Zamrudpur Community Centre, Kailash Colony Extension, New Delhi-110048

Dear Sir,

I/we have been / shall be dealing through you as my/our broker on the Capital Market and/ or Futures & Options Segments. As my/our Broker i.e. agent I/we direct and authorize you to carry out trading / dealings on my/our behalf as per instructions given below. Please treat these instructions as written ratification of my/our verbal directions / authorizations given and carried out by you earlier.

- I. Maintain a running account in my/our name in books of accounts and issue me/us cheques for the credit balance only as and when requested by me/us.
- 2. Retain securities from my/our securities payout with you till request is made by me/us i.e. to maintain it as a running account for the securities.
- 3. Retain payout of funds and securities to meet my/our margin and pay in obligations or debit my/our running account for the margin payable by me/us i.e. to maintain it as a running account for the funds.
- 4. Transfer funds and/or securities from my/our account/running account in the Capital Market Segment to my/our Derivatives running account or NSE to BSE and vice versa whenever applicable and found necessary by you.
- 5. I/we understand that you require written instructions for receiving/modifying or cancelling orders. However, since it is not practical to give written instructions for every order, I/we hereby authorize you to kindly accept my/our authorised representatives, verbal instructions/orders in person or over phone and execute the same.
- 6. Send my contract notes electronically on my/our email id viz, I/we agree not to hold you responsible for late/non-receipt of the same for any reasons including failure of email servers, loss of connectivity or the mail box being full or otherwise becoming incapable of receiving the contract note email or due to any technical reasons beyond your control. I/we shall completely rely on the log reports of your dispatching software as a conclusive proof of dispatch of email to me/our and will not dispute the same. In the event of my/our changing the email address, I/we will inform the same in writing by either registered post or through a digitally signed email.
- 7. Since you are issuing contract notes bearing order numbers and trade numbers on a daily basis, please do not issue the order/trade confirmation slips as generated from the Trading Terminal, unless otherwise requested by me/us in writing.
- 8. Pledge/deposit the my/our securities &/or funds whether deposited as collateral / Margin or permitted by/us me to be retained in running account etc. by you with any bank or any other institution including the Exchange / Clearing Corporation / Clearing House for the purposes of raising funds, bank guarantees and FDRs etc. towards Margin / Collateral as also to meet shortfall in my/our funds / securities pay in obligation/ auctions or assignment of contracts or any other liability arising out of any dealings with you/ through you. You are further, authorised to sell / liquidate these securities / FDRs at the time and manner of your choosing and as and when deemed fit by you in your absolute discretion to meet any shortfalls in my/our accounts or any other liability of mine without any reference to me/us.
- 9. I/we hereby agree that if I/we fail to make payment of consideration to you in respect of any one or more securities purchased by me/us before the pay-in date notified by the Exchange from time to time, you shall be at liberty to sell the securities received in Pay-out, in proportion to the amount not received, after taking into account any amount lying to my/our credit, by selling equivalent securities at any time on the Exchange.
- 10. Please Further note that while l/we am/are entitled to revoke this authorisation at any time, However such Termination shall be subject to notice period of fifteen days from the date of physical delivery of revocation letter at your corporate office to allow you make necessary changes to handle my/our account without running account authorisation. I/We shall be liable for all losses, damages and actions which may arise as a consequences of your adhering to and carrying out my/our directions given above and further agree that you shall not be liable for any claim for loss or profit, or for any consequential, incidental, special or exemplary damages, caused by retention of securities/monies under this agreement.

My/Our preference for actual settlement of funds and securities is at least:

- □ Once in a calendar Quarter □ Once in a calendar month
- 11. I / We shall further undertake that during quarterly settlement, to avoid any inconvenience such as issuance and receipt of cheques, account having credit / debit balance equal or less than Rs. 10,000 (Ten Thousand Only) shall be treated as settled.

Please treat this authorization as written ratification of my/our verbal directions/authorizations given and carried out by you earlier. You are requested to follow the above mentioned standing instructions until further written instruction. I /we agree to indemnify you and keep you indemnified against all losses, damages and actions which you may suffer or face as a consequence of adhering to and carrying out my/our directions given above.

Thanking you, Yours faithfully,

Signature of Client

## zuarimoney.com

Date:

#### **AUTHORISATION FOR ELECTRONIC CONTRACT NOTES**

Date:

#### To, **ZUARI FINSERV PRIVATE LIMITED** Plot No. 2, Zamrudpur Community Centre, Kailash Colony Extension, New Delhi-110048

Dear Sir,

I/We have been / shall be dealing through you as my / our broker on the Capital Market and/ or Futures & Options Segments / Currency Derivative Segments. This instruction is applicable for all the exchanges / segments in which I / we have opened account with you. As my / our broker i.e. agent I / We direct and authorize you to carry out trading / dealings on my / our behalf as per instructions given below

I/We understand that, I/we have the option to receive the contract notes in physical form or electronic form. In pursuance of the same, I/we hereby opt for receipt of contract notes in electronic form. I /We understand that for the above purpose, you are required to take from the client "an appropriate email account" for you to send the electronic contract notes. Accordingly, please take the following email account(s) / email id on your record for sending the contract notes to me / us.

2.\_\_\_\_\_

I/ We agree not to hold you responsible for late / non-receipt of contract notes sent in electronic form and any other communication for any reason including but not limited to failure of email servers, loss of connectivity, email in transit etc. I/ we agree that the log reports of your dispatching software shall be a conclusive proof of dispatch of contract notes to me/us and such dispatch shall be deemed to mean receipt by me/us and shall not be disputed by me / us on account of any non-receipt/ delayed receipt for any reason whatsoever.

I /We also agree that non-receipt of bounced mail notification by you shall amount to delivery at my/our email account(s) / email id(s).

In case , in any of the above segments / exchanges due to any reason, whatsoever, if you want to send contract notes in physical form , I / we here by permit you to send the same in physical mode.

I/We understand that I am required to intimate any change in the email id/ email account mentioned herein above needs to be communicated by me through a duly signed request letter in original to you, provided however that if I/we am/are an internet client then in that event the request for change in email id/ email account can be made by me/ us through a secured access using client specific user id and password.

Please treat this authorization as written ratification of my / our verbal directions / authorizations given and carried out by you earlier. I/We shall be liable for all losses, damages and actions which may arise as a consequence of your adhering to and carrying out my / our directions given above.

Thanking you, Yours faithfully,

Signature of Client

Name

#### DECLARATION FOR DELIVERING TRADE CONFIRMATIONS VIA SMS

To,														Date:
ZUARI FINS					)									
Plot No. 2, Zam Kailash Colony I														
confirmations.														nd I/We have also understood that we will not receive the telephonic trade
	e, I/We	would I	ike to co	onfirm	follow	ving de	tails for	the da	atabas	ie n	naint	ained	wi 1	with you. Please update the records with the same.
Mobile No.	+	9	I											
Thanking you, Yours faithfully														
Signature of Clie														
Note: To be sign	ed by p	oerson h	imself/h	ierself	not to	be sig	ned by h	s/her	attor	ney	/auth	norize	d p	ed person etc.
								BA	NKE	R'S	S VE	RIFI	CA	CATION
To,														Date:
ZUARI FINS Plot No. 2, Zami Kailash Colony B	rudpur	Commu	inity Cei	ntre,										
Dear Sir,	Atensi	on, new	Denni	10010										
	:e		-	We o	confirm	n that	the sig							held jointly with Mr. Ms. / M/swith our branch, H ees with the specimen held in our records. This verification is without a
Signature of Clie	ent √_					•	Signat	ure of	Clien	t 🗸				Signature of Client 🖌
Signed in my/ou	r pres	ence and	l atteste	d by m	ne/us									
Bank Name &	Addres	S												
Name & Signat	ure of	Authori	sed Sign	atory										
Stamp of the B	ank B	ranch												
I/We understood	l all th	e contei	nts of th	is KYC/	Volunt	ary Do	ocument	duly	inter	ore	ted in	my n	10t	nother tongue.
									-					Signature of Client $\checkmark$
									3	त्रो	ोष	סו	Γ	Г
*														

में......यह घोषणा करता हुँ कि मैनें जुआरी फिनसर्व प्राईवेट लिमिटेड में अपना ट्रेडिंग खाता खोला है। उसके लिए मैनें एकाउन्ट ओपनिंग फार्म और विभिन्न कागजात पर हस्ताक्षर किये है जोकि अंग्रेजी भाषा में है। मुझे इसका हिन्दी में मतलब समझा दिया गया है। मैं जुआरी फिनसर्व प्राईवेट लिमिटेड के नियम व शर्तों से सहमत हूं।

हस्ताक्षर 🖌 \_\_\_\_\_

## **DECLARATION BY KARTA & ALL CO-PARCERNERS IN CASE OF HUF ACCOUNT**

Date:

-		

#### **ZUARI FINSERV PRIVATE LIMITED**

Plot No. 2, Zamrudpur Community Centre, Kailash Colony Extension, New Delhi-110048

		c No									1 · · · /	c	1.71
I.	WHEREAS the Hindu Undivided Family of of		is carrying on business in the firm name and style or we intent to deal, have or desire to have Share							,			
		(hereinafte	at r referred as 'Mem	har') Wa undar	ndersigned, hereby confirm and declare that we are the present adult co-								
	parceners of the said joint family; that	(incremance		ber ) we, unders								e the presen	t auunt co-
2.		e carried on	mainly by the Kart	a	_ 13	ine p	i esch	t nur tu	01 11	c suit	on behalf	and in the i	nterest and
	We confirm that affairs of the H.U.F. firm are for the benefit of all the co-parceners. We	hereby auth	orize the Karta							on be	half of the H		
	Market segment (CM), Futures and Options	, s segment (	F&O), or any other	segment that n	nay l	be in	trodu	ced by	NSE	in fut	ture and the s		
	hereby authorized to honor all instructions of												
	is authorized to sell, purchase, transfer,	endorse, 1											
	H.U.F		He is also	authorized to si	gn, e	execu	te an	d subm	nit su	ch ap	plications, un	dertakings, a	agreements
	and other requisite documents, writings and	l deeds as m	ay be deemed nece	ssary or expedie	ent to	o ope	n acc	ount a	nd giv	/e eff	ect to this pur	pose. We are	e, however,
	jointly and severally responsible for all liabi				· ·								
	H.U.F. firm shall be recoverable from the ass				ate o	t the	said	joint ta	imily	Inclu	aing the inter	est thereon o	of every co-
3.	parcener of the said joint family, including the We undertake to advise the Member in writin				in a	· in t	ha ca	nstituti	on of	tha c	aid ioint fami	lv or of said	H II E firm
J.	and until receipt of such notice by the Mem												
	however, continue to be liable jointly and set		•	,									
	of such notice by the Member and until all su												
4.	We recognize that a beneficiary account can								er reg	gulati	ons. To facilita	ate the opera	ation of the
	above share trading account with you and for	or the purpo	ose of completing th	ne share transfer	<sup>,</sup> obli	gatio	ons pi	irsuant	to th	ie tra	ding operatio	ns, we autho	
	recognize the beneficiary account no	)		with	Dep	osito	гу					Opened	in name
	of		_who is the Karta o	of this H.U. F.									
5.	The names and date of birth of the present n									to inf	orm you in wr	iting as and	when each
	of the said members attains the age of major	rity and is a	ithorized to act on	behalt of, and bi	nd th	ie sai	d H.l	l.t. Firn	1.				
Name	e of the Minor		Father's Name							Da	te of Birth		
											/	/20	
								_			/	/20	
6.	We have received and read a copy of the Men	nber's rules	and regulations for	the conduct of S	Share	Trac	ling A	ccount	s and	we a	gree to comply	y with and b	e bound by
	the said rules now in force or any changes th						0				0 1		,
7.	This is to certify that following are the family	r members u	nder										(HUF)
<u>List c</u>	of Family Members (Seperate Annexure may be	e used in cas	e number of memb	ers is higher)									
S. N	o. Name of Coparcener/Member	Gender	Relationship	with Karta			Date	of Bir	th		Whether Coparc	ener/Member (Pl	lease Specify)
I													
2							-		-	+			
<u> </u>					-			+		+-			
3										_			
4													
5													
Than	k you.												
	s Truly		Signa	ture of Karta 🖌	/								
ioure	,		0.8										
Name	2:		Addre	255:									
✓_	√_			✓							√		
		ignature of	Co-parcener)	(Sig	natu	re of	Со-р	arcenei	·)		(Sig	nature of Co-	-parcener)

#### **REQUEST LETTER FOR STATEMENTS**

To,

Client id.:

Date : / /

Zuari Finserv Private Limited Regd. Office : Jaikisaan Bhawan, Zuarinagar, Goa-403 726 (India) Corporate Office : Plot No. 2, Zamrudpur Community Centre, Kailash Colony Extension, New Delhi-110048 Tel : + 91-11-46474000/30483800 | Fax : + 91-11-41608276 Dear Sirs.

SUB: REQUEST TO PROVIDE THE STATEMENTS THROUGH E-MAIL AND/OR WEBSITE.

.E-mail id.

You are hereby requested to provide me/us transaction statement(s)/bills or any other document(s) required to be sent to me under my specific request or as per the statutory requirement(s) through e-mail and/or website.

I/We am/are aware and understand the following: -

- I. I/We am/are aware that I/we will not receive the transaction statements/bills etc. in paper form.
- 2. I/We understand that website(s) would mean www.zuarimoney.com and or any of it's pages/links/applets or any other website that Zuari Finserv Private Limited inform from time to time.
- 3. I/We will take all the necessary steps to ensure confidentiality and secrecy of the login name and password of the DP back office /email account.
- 4. I/We am/are aware that the transaction statement/bills etc. may be accessed by other entities in case the confidentiality/secrecy of the login name and password is compromised.
- 5. I/We shall immediately inform Zuari Finserv Private Limited about change in email address, if any.
- 6. I/we agree that till the time the change in email address is not updated in the records of Zuari Finserv Private Limited, the statements/bills etc. sent to the original email address shall deem to be a valid delivery and I/we shall keep Zuari Finserv Private Limited and/or any of it's employees, directors, agents, associates indemnified against any loss suffered by them and also not hold them responsible for any loss suffered by me/us on this account.
- 7. I/We shall log off from website/DP back office/e-mail service, whenever I/we am/are not accessing or using the service. Any liability incurred to the me/ us as aconsequence of the not logging off the service shall be borne solely by me/us.
- 8. I/we agree that Zuari Finserv Private Limited shall not take cognizance of out-of-office/out-of-station auto replies and I/we am/are deemed to have received above referred documents. Non-receipt of bounced mail notification by Zuari Finserv Private Limited shall amount to delivery of the above referred documents at the email id provided by me/us.
- 9. I/we agree that I/we shall immediately notify Zuari Finserv Private Limited in writing with full details if I/we discover or suspect, unauthorized access through my/our DP back office password or Notice discrepancies that might be attributable to unauthorized access, Forget DP back office password or Discover a security flaw.
- 10. I/we understand that I/we am/are responsible for installing, operating and maintaining the communication equipment (including but not limited to personal computers and modems), software, tools, telephone or alternative service required at the my/our end and connectivity required for using and accessing the website(s), back office, email account(s), any above referred documents or any other related services at my/our own cost.
- 11. Zuari Finserv Private Limited will not ( and shall not be under any obligation to ) assist me/us in operating, installing and / or maintaining any such communication equipment/infrastructure or obtaining any permits, clearances etc for establishing connectivity or linkages to the website(s) of the participant.
- 12. Zuari Finserv Private Limited's own records of the transactions/holdings/bills etc. mentioned through computer systems or otherwise shall be accepted as conclusive and binding on me/us for all purposes.
- 13. I/we understand and agree that the initial password sent by Zuari Finserv Private Limited of DP back office should only be used for the first login. I/we agree to immediately reset my/our password(s) upon the first login. I/we understand and agree that If I/we do not change the password(s) after the first login, I/we shall keep the Zuari Finserv Private Limited and/or any of it's employees, directors, agents, associates indemnified against any loss suffered by them and also not hold them responsible for any loss suffered by me/us on this account.
- 14. I /we understand and agree that the records of the Zuari Finserv Private Limited with respect to delivery of above referred documents shall be conclusive evidence of any such documents delivered.
- 15. Zuari Finserv Private Limited and I/we shall have the right to terminate such service provided a written notice is given at least 10 days in advance to the other party.
- 16. I/We shall approach Zuari Finserv Private Limited within 24 hours from the delivery/display of the above data/documents etc. Intimating any inability to access or download of the above data, document, data etc. Failing which it shall be deemed to be the due delivery and acceptance of the data, document, data etc. sent to me/us via electronic mail/displayed by Zuari Finserv Private Limited/on the website of Zuari Finserv Private Limited.

Thanking you Your truly,

Signature of First Holder

Signature of Second Holder

Signature of Third Holder

\* Please stamp & Sign in case of HUF Account \*\* In case of Joint holding, all joint holders must sign.

zuarimoney.com

#### **General Clause**

- I. The Beneficial Owner and the Depository participant (DP) shall be bound by the provisions of the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 1996, Rules and Regulations of Securities and Exchange Board of India (SEBI), Circulars/Notifications/Guidelines issued there under, Bye Laws and Business Rules/Operating Instructions issued by the Depositories and relevant notifications of Government Authorities as may be in force from time to time.
- The DP shall open/activate demat account of a beneficial owner in the depository system only after receipt of complete Account opening form, KYC and supporting documents as specified by SEBI from time to time Beneficial Owner information.
- 3. The DP shall maintain all the details of the beneficial owner(s) as mentioned in the account opening form, supporting documents submitted by them and/or any other information pertaining to the beneficial owner confidentially and shall not disclose the same to any person except as required by any statutory, legal or regulatory authority in this regard.
- 4. The Beneficial Owner shall immediately notify the DP in writing, if there is any change in details provided in the account opening form as submitted to the DP at the time of opening the demat account or furnished to the DP from time to time.

#### Fees/Charges/Tariff

- 5. The Beneficial Owner shall pay such charges to the DP for the purpose of holding and transfer of securities in dematerialized form and for availing depository services as may be agreed to from time to time between the DP and the Beneficial Owner as set out in the Tariff Sheet provided by the DP. It may be informed to the Beneficial Owner that "no charges are payable for opening of demat accounts"
- 6. In case of Basic Services Demat Accounts, the DP shall adhere to the charge structure as laid down under the relevant SEBI and/or Depository circulars/directions/notifications issued from time to time.
- The DP shall not increase any charges/tariff agreed upon unless it has given a notice in writing of not less than thirty days to the Beneficial Owner regarding the same.

#### Dematerialization

8. The Beneficial Owner shall have the right to get the securities, which have been admitted on the Depositories, dematerialized in the form and manner laid down under the Bye Laws, Business Rules and Operating Instructions of the depositories.

#### **Separate Accounts**

- 9. The DP shall open separate accounts in the name of each of the beneficial owners and securities of each beneficial owner shall be segregated and shall not be mixed up with the securities of other beneficial owners and/or DP's own securities held in dematerialized form.
- 10. The DP shall not facilitate the Beneficial Owner to create or permit any pledge and /or hypothecation or any other interest or encumbrance over all or any of such securities submitted for dematerialization and/or held in

demat account except in the form and manner prescribed in the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 1996 and Bye-Laws/Operating Instructions/Business Rules of the Depositories.

#### **Transfer of Securities**

- 11. The DP shall effect transfer to and from the demat accounts of the Beneficial Owner only on the basis of an order, instruction, direction or mandate duly authorized by the Beneficial Owner and the DP shall maintain the original documents and the audit trail of such authorizations.
- 12. The Beneficial Owner reserves the right to give standing instructions with regard to the crediting of securities in his demat account and the DP shall act according to such instructions. Statement of account
- 13. The DP shall provide statements of accounts to the beneficial owner in such form and manner and at such time as agreed with the Beneficial Owner and as specified by SEBI/depository in this regard.
- 14. However, if there is no transaction in the demat account, or if the balance has become Nil during the year, the DP shall send one physical statement of holding annually to such BOs and shall resume sending the transaction statement as and when there is a transaction in the account.
- 15. The DP may provide the services of issuing the statement of demat accounts in an electronic mode if the Beneficial Owner so desires. The DP will furnish to the Beneficial Owner the statement of demat accounts under its digital signature, as governed under the Information Technology Act, 2000. However if the DP does not have the facility of providing the statement of demat account in the electronic mode, then the Participant shall be obliged to forward the statement of demat accounts in physical form.
- 16. In case of Basic Services Demat Accounts, the DP shall send the transaction statements as mandated by SEBI and/or Depository from time to time.

#### Manner of Closure of Demat Account

- 17. The DP shall have the right to close the demat account of the Beneficial Owner, for any reasons whatsoever, provided the DP has given a notice in writing of not less than thirty days to the Beneficial Owner as well as to the Depository. Similarly, the Beneficial Owner shall have the right to close his/her demat account held with the DP provided no charges are payable by him/her to the DP. In such an event, the Beneficial Owner shall specify whether the balances in their demat account should be transferred to another demat account of the Beneficial Owner held with another DP or to rematerialize the security balances held.
- 18. Based on the instructions of the Beneficial Owner, the DP shall initiate the procedure for transferring such security balances or rematerialize such security balances within a period of thirty days as per procedure specified from time to time by the depository. Provided further, closure of demat account shall not affect the rights, liabilities and obligations of either the Beneficial Owner or the DP and shall continue to bind the parties to their satisfactory completion.

#### Default in payment of charges

- 19. In event of Beneficial Owner committing a default in the payment of any amount provided in Clause 5 & 6 within a period of thirty days from the date of demand, without prejudice to the right of the DP to close the demat account of the Beneficial Owner, the DP may charge interest at a rate as specified by the Depository from time to time for the period of such default.
- 20. In case the Beneficial Owner has failed to make the payment of any of the amounts as provided in Clause 5&6 specified above, the DP after giving two days notice to the Beneficial Owner shall have the right to stop processing of instructions of the Beneficial Owner till such time he makes the payment along with interest, if any.

#### Liability of the Depository

- 21. As per Section 16 of Depositories Act, 1996,
  - Without prejudice to the provisions of any other law for the time being in force, any loss caused to the beneficial owner due to the negligence of the depository or the participant, the depository shall indemnify such beneficial owner.
  - Where the loss due to the negligence of the participant under Clause

     above, is indemnified by the depository, the depository shall have
     the right to recover the same from such participant.

#### Freezing/ Defreezing of accounts

- 22. The Beneficial Owner may exercise the right to freeze/defreeze his/her demat account maintained with the DP in accordance with the procedure and subject to the restrictions laid down under the Bye Laws and Business Rules/Operating Instructions.
- 23. The DP or the Depository shall have the right to freeze/defreeze the accounts of the Beneficial Owners on receipt of instructions received from any regulator or court or any statutory authority.

#### **Redressal of Investor grievance**

24. The DP shall redress all grievances of the Beneficial Owner against the DP within a period of thirty days from the date of receipt of the complaint.

Authorized representative25. If the Beneficial Owner is a body corporate or a legal entity, it shall, along with the account opening form, furnish to the DP, a list of officials authorized by it, who shall represent and interact on its behalf with the Participant. Any change in such list including additions, deletions or alterations thereto shall be forthwith communicated to the Participant. Law and Jurisdiction

- 26. In addition to the specific rights set out in this document, the DP and the Beneficial owner shall be entitled to exercise any other rights which the DP or the Beneficial Owner may have under the Rules, Bye Laws and Regulations of the respective Depository in which the demat account is opened and circulars/notices issued there under or Rules and Regulations of SEB1.
- 27. The provisions of this document shall always be subject to Government notification, any rules, regulations, guidelines and circulars/notices issued by SEBI and Rules, Regulations and Bye-laws of the relevant Depository, where the Beneficial Owner maintains his/ her account, that may be in force from time to time.
- 28. The Beneficial Owner and the DP shall abide by the arbitration and conciliation procedure prescribed under the Bye-laws of the depository and that such procedure shall be applicable to any disputes between the DP and the Beneficial Owner.
- 29. Words and expressions which are used in this document but which are not defined here in shall unless the context otherwise requires, have the same meanings as assigned thereto in the Rules, Bye-laws and Regulations and circulars/notices issued there under by the depository and /or SEBI
- 30. Any changes in the rights and obligations which are specified by SEBI/Depositories shall also be brought to the notice of the clients at once.
- 31. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant Depository, where the Beneficial Owner maintains his/her account, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

	ACKNOWLEDGEMENT								
To, <b>ZUARI FINSERV P</b> Plot No. 2, Zamrudpur ( Kailash Colony Extensio With reference to my / o Owner and Depository F	Community Centre, n, New Delhi-110048 our application for opening a depository account, I/we acknowledge the re	Date :/20							
	Name	Signature(s) of Account Holder(s)							
Sole/First Holder		✓							
Second Holder		✓							
Third Holder		✓							

#### SCHEDULE OF CHARGES FOR DP SERVICES

#### **SCHEDULE A**

Fee Head	Scheme A	Scheme B One Time Deposit	Scheme C Security Deposit	Scheme A - 1 Corporate Account	Scheme D Basic Service Demat Account
Advance Payment	Rs. 600/-	Rs. 1,800 (Plus Applicable Taxes) Non Refundable	Rs. 4,500, out of which Rs. 4,000 is refundable. Remaining balance shall remain credit in the account towards future billing.	Rs. 2,000	Rs. 1,100/-
Account Opening Charges	Nil	Nil	Nil	Nil	Nil
Account Maintenance Charges	Rs. 475/-	Nil	Nil	Rs. 1,200 + Rs. 500 (NSDL Charges, charged on actual basis)	Free - If Valuation is < 50,000 Rs. 100/- If Valuation is > 50,001 < 200,000
Dematerialisation Charges	Rs. 2/- Per Certificate + Rs. 25 for postage or on actual whichever is higher.	Rs. 2/- Per Certificate + Rs. 25 for postage or on actual whichever is higher.	Rs. 2/- Per Certificate + Rs. 25 for postage or on actual whichever is higher.	Rs. 2/- Per Certificate + Rs. 25 for postage or on actual whichever is higher.	Rs. 2/- Per Certificate + Rs. 25 for postage or on actual whichever is higher.
Rematerialisation Charges	Rs. 20 Per 100 shares or part thereof or Rs. 20 Per Certificate whichever is higher	Rs. 20 Per 100 shares or part thereof or Rs. 20 Per Certificate whichever is higher	Rs. 20 Per 100 shares or part thereof or Rs. 20 Per Certificate whichever is higher	Rs. 20 Per 100 shares or part thereof or Rs. 20 Per Certificate whichever is higher	Rs. 20 Per 100 shares or part thereof or Rs. 20 Per Certificate whichever is higher
Custody Charges	Nil	Nil	Nil	Nil	Nil
Transaction Charges (Market / Off Market)	0.03% of Market Value* of share or Minimum Rs. 28/- Per Transaction	0.03% of Market Value* of share or Minimum Rs. 28/- Per Transaction	0.03% of Market Value* of share or Minimum Rs. 28/- Per Transaction	0.03% of Market Value* of share or Minimum Rs. 28/- Per Transaction	0.04% of Market Value* of share or Minimum Rs. 75/- Per Transaction
Pledge Charges (Creation / Closure / Invocation and confirmation of any type)	0.02% of Market Value of share or Minimum Rs. 50/- Per Transaction	0.02% of Market Value of share or Minimum Rs. 50/- Per Transaction	0.02% of Market Value of share or Minimum Rs. 50/- Per Transaction	0.02% of Market Value of share or Minimum Rs. 50/- Per Transaction	0.02% of Market Value of share or Minimum Rs. 75/- Per Transaction
Freezing / Defreezing	Rs. 50/- Per Instance	Rs. 100/- Per Instance			
Modification / addition / deletion of any type information in the account	Rs. 25/- Per Instance	Rs. 50/- Per Instance			
Failed Instruction Charges	Rs. 25/- Per Instance				
Failed Instruction Intimation - Telephonic	Yes	Yes	Yes	Yes	Rs. 25/- Per Instance
Usage of Web Portal - Back office (if required)	Free	Free	Free	Free	Rs. 50/- Per Quarter
DIS Issuance	Ist Booklet Free, thereafter, Rs. 20/- / Rs. 40/- containing 10 / 20 slips respectively.	Ist Booklet Free, thereafter, Rs. 20/- / Rs. 40/- containing 10 / 20 slips respectively.	Ist Booklet Free, thereafter, Rs. 20/- / Rs. 40/- containing 10 / 20 slips respectively.	Ist Booklet Free, thereafter, Rs. 20/- / Rs. 40/- containing 10 / 20 slips respectively.	Ist Booklet Free, thereafter, Rs. 40/- / Rs. 60/- containing 10 / 20 slips respectively.
Statement request over email	Free	Free	Free	Free	Free
Statement request (Physical) - Other than Statutory	Rs. 25/- Postage Charges (If dispatched through Courier). If Dispatched through Speed-Post - On Actual & additionally Rs. 5/- Per Page	Rs. 25/- Postage Charges (If dispatched through Courier). If Dispatched through Speed-Post - On Actual & additionally Rs. 5/- Per Page	Rs. 25/- Postage Charges (If dispatched through Courier). If Dispatched through Speed-Post - On Actual & additionally Rs. 5/- Per Page	Rs. 25/- Postage Charges (If dispatched through Courier). If Dispatched through Speed-Post - On Actual & additionally Rs. 5/- Per Page	Rs. 50/- Postage Charges (If dispatched through Courier) If Dispatched through Speed- Post - On Actual & for any additional statement Rs. 25/- per statement
Demat Rejection Charges	Rs. 25/- Postage Charges (If dispatched through Courier). If Dispatched through Speed-Post - On Actual & additionally Rs. 25/- Per Instance	Rs. 25/- Postage Charges (If dispatched through Courier). If Dispatched through Speed-Post - On Actual & additionally Rs. 25/- Per Instance	Rs. 25/- Postage Charges (lf dispatched through Courier). If Dispatched through Speed-Post - On Actual & additionally Rs. 25/- Per Instance	Rs. 25/- Postage Charges (If dispatched through Courier). If Dispatched through Speed-Post - On Actual & additionally Rs. 25/- Per Instance	Rs. 50/- Postage Charges (If dispatched through Courier) & additionally Rs. 50/- Per Instance
DIS Issuance without requisition / lost booklet	Rs. 100/- Per Instance	Rs. 150/- Per Instance			
Late Instruction Submission Charges	Rs. 25/- Per Instance	Rs. 50/- Per Instance			

#### **PLEASE NOTE**

 $\ensuremath{^*}$  Market Value shall be calculated on the basis of the Price File provided by NSDL.

\* In case if share price is not appearing in the Price File provided by NSDL, charges will be calculated on total transaction value on Face Value of the share, whichever is higher.

#### FURTHER :

- I. Eligibility criteria for BSDA shall be evaluated at the end of ever billing cycle. If the valuation of holding in BSDA acount exceeds the prescribed criteria at any date, AMC shall be applicable as is there for regular accounts, from that date onwards.
- 2. Customer opting for BSDA have to mandatorily give ECS standing instructions.
- 3. Customer opting for BSDA, if required for any other services Rs. 25/- shall be charged for such service (s).
- 4. Charges are subject to revision by giving 30 days prior notice, information of which shall be sent by ordinary post / electronic mode / courier.
- 5. Basis the transaction value, ZFPL may ask the Customer to deposit advance payment towards the transaction charges.
- 6. Zuari Finserv Private Limited may refuse to execute the DIS / suspend / freeze the account in case of non-payment of outstanding bill.
- 7. Any dispute is subject to Delhi Jurisdiction only.
- 8. Customer agrees and authorise Zuari Finserv Private Ltd. to recover outstanding amount appearing in the Demat account from the respective Trading Account.
- 9. In case of issuance of DIS without requisition slip / lost, Rs. 100/- will be charged.
- 10. In case of closure, refund shall be processed within 45-60 days.
- II. Taxes shall be levied on the requisite / required services as per the prevailing Govt. Policy & Rate.
- 12. Any charge that is not mentioned above, shall be charged on actual.

Scheme Opted	Scheme A	Scheme B	Scheme C
(Please tick)	Scheme A-1 (For Corporate Only)	Scheme D - BSDA	

I / We have been explained with the criteria & services that shall be provided under BSDA. I / We have made our choice and have ticked above.

Accepted By		
1	1	1
Signature of First Holder	Signature of Second Holder	Signature of Third Holder

## FORMAT OF REQUEST - FOR COMMON EMAIL & MOBILE NUMBER

Corporate Office : Ple Kailash Colony Exten Tel : +91-11-46474	uari Finserv Private Limited       Date         legd. Office : Jaikisaan Bhawan, Zuarinagar, Goa-403 726 (India)       Date         corporate Office : Plot No. 2, Zamrudpur Community Centre,       Date         cailash Colony Extension, New Delhi-110048       Date         iel : +91-11-46474000/30483800   Fax : +91-11-41608276       Please tick (✓) wherever applicable]								
DP ID	I N 3 0 I 0 5 5	Demat Acc	ount No						
Mobile No.		Trading Account No.							
🗆 Email ID									
	I hereby declare that the aforesaid mobile number or E-mail ID belongs to DMe or My family (spouse, dependent children and dependent parents).	I hereby declare that the aforesaid mobile number or E-mail ID belongs to D Me or My family (spouse, dependent children and dependent parents).	I hereby declare that the aforesaid mobile number or E-mail ID belongs to D Me or My family (spouse, dependent children and dependent parents).						
	Sole / First Holder	Second Holder	Third Holder						
Signature of account holder(s)	✓	✓	✓						
Name of Account Holder									

## AUTHORISATION TO OPERATE MY TRADING ACCOUNT

To, Zuari Finserv Private Limited Regd. Office : Jaikisaan Bhawan, Zuarinagar, Goa-403 726 (India) Corporate Office : Plot No. 2, Zamrudpur Community Centre, Kailash Colony Extension, New Delhi-110048 Tel : +91-11-46474000/30483800   Fax : +91-11-41608276			Date ://
Sub.: Authorisation to operate my	r Trad	ing A	\/c
Dear Sir,			
Ι	S/o,	W/o	D/o
either I will operate my trading account myself or I hereby authorise Mr./M			
(Authorised Person), to trade on my behalf of my trading account code			I will be fully responsible for all
			husband/wife/son/daughter/brother/sister,,
and further he/she is also authorised to collect and deliver cheque/bills/con-	tract n	ote/deli	ivery instructions or any other required documents as the case may be.
Kindly do the needfull.			
Yours truly,			
(Signature of the client)			(Signature of authorised person attested)
			(Signature of authorised person attested)
Trading A/c code			
			$\checkmark$
			(Signature of the client)



#### POWER OF ATTORNEY

INB/INF011052132, TM-ID3166 AND WHEREAS due to exigency and paucity of time, I/We am/are desirous of appointing of agent/attorney to operate the aforesaid beneficiary account on my/our behalf for a limited purpose in the manner hereinafter appearing: NOW KNOW WE ALL AND THESE PRESENTS WITNESSTH THAT I/WE THE BELOW NAMED DO HEREBY NOMINATE, CONSTITUTE AND APPOINT ZUARI FINSERV PRIVATE LIMITED, as my/our true and lawful attorney (hereinafter referred to as the "Attorney") for me/us and on my/our behalf and in my/our name and on my/our risk and cost to do exercise and

my/our true and lawful attorney (hereinafter referred to as the "Attorney") for me/us and on my/our behalf and in my/our name and on my/our risk and cost to do, exercise and perform all or any of the following acts and things:

- Issue instructions to the Depository Participant to debit securities and/or transfer securities from the BO Account for the purpose of delivering the same into one or more of the following demat accounts and/or to the clearing corporation of any of the stock exchange(s), to meet all margin/settlement/delivery/pay-in obligations arising out of transactions executed/done by or on behalf of me/us through the attorney on any stock exchange(s).
- 2. To make application in the BO Account in favour of the attorney for the purpose of meeting and/or to meet any margin obligation in respect of any transaction executed/ done by me/us or on behalf of me/us through the Attorney on any stock exchange(s). For the purpose of aforesaid acts, deeds and things, it is made clear that the shares / securities which are / may be debited transferred from the BO Account by exercising the rights/ power granted herein above, be transferred / credit / delivered to the following demat account or any other demat accounts as may be Maintained by the Attorney for the aforesaid purpose or to the clearing house/clearing corporation of the concerned stock exchange(s}.

Sr. No.	Name of the Account Holder	NSDL Demat A/c No.	CMBP-ID	DP Name	Purpose
Ι.	Zuari Finserv Private Limited	10456160	IN512997	Zuari Finserv Private Limited	NSE PAY IN A/c
2.	Zuari Finserv Private Limited	10553716	IN631667	Zuari Finserv Private Limited	BSE PAY IN A/c
3.	Zuari Finserv Private Limited	10456194	-	Zuari Finserv Private Limited	Margin A/c
4.	Zuari Finserv Private Limited	10553724	-	Zuari Finserv Private Limited	Margin A/c
5.	Zuari Finserv Private Limited	10519618	-	Zuari Finserv Private Limited	Margin A/c

3. To apply redemption on my/our behalf for various products like Mutual Funds, Public (shares as well as debenture), rights offer for shares, tendering shares in open offers etc. pursuant to my/our specific instructions.

4. To send consolidated summary of client scrip-wise buy and sell positions taken with average rates, margin details, balance information, and any other relevant information to the clients by way of SMS/email on a daily basis and at such other periodic intervals, not with standing any other document to be Disseminated as specified by SEBI from time to time.

5. To transfer charges levied in my BO account to my trading ledger account of NSE & BSE

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6. To do all such things and give all such instructions as mentioned above concerning the said BO account as /we myself/ourselves could give if I/we was /were Personally present. I/We, do hereby, instruct the Attorney to return / credit / deliver the shares / securities into the BO Account which may be received by them erroneously or which the Attorney was not entitled to receive / debit / transfer from the BO Account.

I/We, do hereby agree to ratify all lawful acts and things done by the Attorney pursuant to the powers here in above contained I/We further agree and confirm that the powers and authorities conferred by this power of Attorney shall continue until the same is revoked//modified by me/us. This Power of Attorney can be revoked or modified at any time by sending intimation/request for revocation/ modification at the corporate office of the Attorney.

I/We also wish to get my/our conta	ct details updated (Mobile No)		Email ID	•
	Name		Signature	
First Holder / Signatory			$\checkmark$	
Second Holder / Signatory			✓	
Third Holder / Signatory			✓	
Witness				
Date:		1	Place :	
I/We Accept: For an on behalf of <b>Zuari Finse</b>				
(The Attorney Holder Authorised Sig				
	1	EAR HERE) EDGEMENT		
I/We have received a copy of this pow	ver of attorney duly signed by attorney holder on behalf of Z	Luari Finserv Private	Ltd	
✓	Date:		Name of Client :	



	(lo be submitted in Duplicat
Output         ZUARI FINSERV PRIVATE LIMITED           adventz         Depository Participant with NSDL DP-ID-IN301055	AUTHORISATION TO BANK FOR DEBITING THE ACCOUNT The Branch Manager
ELECTRONIC CLEARING SERVICE (DEBIT CLEARING) MANDATE FORM	
I. DP A/c. No. :	
2. Client Code :	
3. Ist Holder Name :	Dear Sir,
2nd Holder Name :	I/Weresiding at
3rd Holder Name :	
4. Bank Name :	
A) Branch Name :	maintain a account No
B) 9-Digit MICR Code* :	with your branch
C) RTGS/NEFT/IFSC :	I/We hereby authorised the Bank to debit all types of commission / fees (Service Charges) payable by me/us
D) Account Type : S.B. A/c (Code 10) Current A/c (Code 11)	and charged by Zuari Finserv Private Limited Through the ECS (Debit Clearing) facility to my bank account
Cash Credit (Code 13)	with you. I/We undertake the sufficient balances shall be maintained by me/us, so that the right of the Bank to debit the Service Charges is not impaired. I/We hereby undertake not to revoke this authority without the
E) Ledger No./Folio No. : Bank A/c No * 9 Digit Code next to cheque no.	written approval from the Bank.
(Please attach Photocopy of cancelled blank Cheque issued by your bank for verification of the MICR Code)	SIGNED at(place), this(day)
I, hereby, declare that the particulars given are correct and complete. If the transaction is delayed or not hold	of (month), (Year)
the user responsible. I hereby agree to discharge the responsibility expected of me as a participant under the scheme.	(nonn),(nonn),(nonn)
	Signature 🖌 Name
	Signature_ 🖌 Name
Date : Signature of the Applicant(s)	
BANK CERTIFICATION (Not required if photocopy of the cheque is enclosed).	Signature Name
Certified that the particulars furnished above are correct as per our records.	
	Signature Name
Certified that the particulars furnished above are correct as per our records. Bank's Stamp : Date :	(A/c holder's Signature should be the same as in bank A/c. In case of joint
Certified that the particulars furnished above are correct as per our records. Bank's Stamp :	
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Certified that the particulars furnished above are correct as per our records. Bank's Stamp : Date : Signature of Authorised Bank Official	(A/c holder's Signature should be the same as in bank A/c. In case of joint account both the holder must sign the mandate form)
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Certified that the particulars furnished above are correct as per our records. Bank's Stamp : Date : Signature of Authorised Bank Official Signature of Authorised Bank Official UNITED Depository Participant with NSDL DP-ID-IN301055	(A/c holder's Signature should be the same as in bank A/c. In case of joint account both the holder must sign the mandate form)           AUTHORISATION TO BANK FOR DEBITING THE ACCOUNT   The Branch Manager
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Certified that the particulars furnished above are correct as per our records. Bank's Stamp : Date : Date : Signature of Authorised Bank Official Signature of Authorised Bank Official UNITED Depository Participant with NSDL DP-ID-IN301055 ELECTRONIC CLEARING SERVICE (DEBIT CLEARING) MANDATE FORM I. DP A/c. No. 2. Client Code	(A/c holder's Signature should be the same as in bank A/c. In case of joint account both the holder must sign the mandate form)           AUTHORISATION TO BANK FOR DEBITING THE ACCOUNT           The Branch Manager
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Certified that the particulars furnished above are correct as per our records.         Bank's Stamp :         Date :         Signature of Authorised Bank Official         Coventz       Depository Participant with NSDL DP-ID-IN301055         ELECTRONIC CLEARING SERVICE (DEBIT CLEARING) MANDATE FORM         I.       DP A/c. No.         2.       Client Code         3.       Ist Holder Name         2.       Att Holder Name         3.       Ist Holder Name         3.       Branch Name         4.       Bank Name         5.       Digit MICR Code**         6.       S.B. A/c (Code 10)         Current A/c (Code 13)	(A/c holder's Signature should be the same as in bank A/c. In case of joint account both the holder must sign the mandate form)          AUTHORISATION TO BANK FOR DEBITING THE ACCOUNT         The Branch Manager
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Signature of Authorised Bank Official

Date :

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Signature <u>Name</u> (A/c holder's Signature should be the same as in bank A/c. In case of joint account both the holder must sign the mandate form)



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NSDL Database Management Limited

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Do you want to notify Auth (If none of the option is selected,	iorised Re it will be co	prese onsidere	ntativ ed as YE	ve abo ES)	out hi	is/her	r appo	ointme	ent?*	÷										Yes			No			-				

#### Declaration

The rules and regulations of Insurance Regulatory and Development Authority of India & Insurance Repository pertaining to an e-Insurance Account which are in force now have been read by me and I have understood the same and I agree to abide by and to be bound by the rules as are in force from time to time for such e-Insurance Account. I hereby declare that the particulars given herein are true, correct and complete to the best of my knowledge and belief, the documents submitted along with this application are genuine and I am not making this application for the purpose of contravention of any Act, Rules, Regulations or any statute or legislation or any Notifications, Directions issued by any governmental or statutory authority from time to time. I authorise the Insurance Repository to send any policy and account related information through email and SMS on the contact details given by me. In case of any physical policies. I understand that all the communication relating to an physical-e-policy will be sent to the address registered with the Insurance Repository. I agree to inform the Repository of any changes in the details mentioned in this form and in case of delay the said repository shall not be liable in case it acts on the said account. I authorise the Repository to pass on the information to any Insurance Repository. I agree to inform the Repository of any changes in the details mentioned in this form and in case of delay the said repository shall not be liable in case it acts on the said account. I authorise the Repository to pass on the information to any Insurance Company that I have approached for ravailing of insurance Company. I authorise the Repository of any changes in the details mentioned in this form and in case of delay the said repository shall not be liable in case it acts on the said account. I authorise the Repository to pass on the information to any Insurance Repository in surance Company that I have approached for ravailing of insurance cover. I further agree that any false / misleadin

I hereby agree to provide any additional information / documentation that may be required by the Authorised Parties, in connection with this application. I hereby confirm that this is a unique e-Insurance Account opening application and I have not applied to the same Insurance Repository or any other Insurance Repository for an e-Insurance Account in the past.

I would like to receive my insurance policy and all the information related to the proposed insurance policy through Insurance Repository.



- Mention the elA number while buying a new policy
- Open elA to receive online credit of insurance policy
- Check your eIA details registered with NIR

- Convert your physical policies to electronic at the earliest
  Check the policy after it is credited to your account
- and the pointy after it is created to your account
- Avail electronic services and information available through elA

#### **Important Points**

- This form is meant for an individual to open an e-Insurance Account (eIA)
- An elA enables an individual to hold the various types of insurance policies in electronic format in a single account
- This will eliminate the need of holding the insurance policies in physical form
- This account will also act as a single point of contact for the policyholders to update their demographic details with all the insurance companies from where the policies are acquired

#### An individual can hold only a single eIA

#### **Authorised Representative:**

An Authorised Representative is a person appointed by elA holder who can access elA in the event of the elA holder's demise or in his incapacity to access the elA. The Authorised Representative can only access the e-Insurance Account to know the portfolio of insurance policies. The Authorised Representative may be different from the nominee. The elA holder has the right to change the Authorised Representative during the term of elA. The elA holder should change the Authorised Representative on the Authorised Representative's demise. Where an elA is operated by the Authorised Representative of elA holder, the Insurance Repository may block the elA for any further transactions. In such a case, every transaction shall be routed through the respective insurers.

#### **Guidelines for Filling the eIA Form**

- The fields marked in asterisk (\*) are mandatory
- The application form should be completed in ENGLISH and in BLOCK LETTERS
- Fill the form in black ink or ball point pen
- The application form should be filled in legible handwriting and overwriting should be avoided
- Please tick the appropriate box wherever applicable
- Affix a recent photograph
- Please ensure that the form is completed and signed by the person opening the elA

- The application form complete in all aspects alongwith the documents should be submitted to the Approved Person
- Proof of Identity, Proof of Address and Date of Birth Proof are mandatory for opening an eIA
- The eIA applicant is required to present the original KYC documents for verification while submitting the eIA form to Approved Person/Insurance companies The list of documents required to be submitted is provided in the Annexure

#### Following are the list of documents for Date of Birth Proof, Proof of Identity and Proof of Address

ANNE	EXURE I: Date of Birth Proof (any one of the following)		
01 02 03 04 05 06 07 08 09 10 11 11 12 13 14	PAN Card Domicile Certificate Ration Card Driving License Passport Voter ID Card Municipal Birth Certificate Notarized Birth Certificate Baptism Certificate Baptism Certificate issued by Church Identity card/ document with address, issued by Central/ State Government and its Departments Gram Panchayat Certificate Identity card/ document with address, issued by Public Sector Undertakings Defense ID including Ex-serviceman card issued to Defense personnel/ certificate of DOB issued by commanding officer with his seal & signature on the same Identity card/ document with address, issued by Colleges affiliated to universities	16 17 18 19 20 21 21 22 23 24 25	Central Govt. Health scheme certificate for their employees/ family members/ dependants Govt. service registers extract/certificates issued by Govt. to its employees Employer's PF statement ESIS Card ( Employees State Insurance Scheme ) Employer's certificate from Govt., Semi Govt., MNC, Public Ltd., Reputed Private Ltd. Organizations only. The certificate must be on the letterhead, duly signed & stamped by the authorised signatory Certified School/ College Extract including School/ College leaving certificate/ Degree certificates/ mark sheet or hall ticket or admit card issued by Educational Board (10 & 12th std) reflecting DOB of elA applicant Policy Document of other private insurers LIC Policy Islander cards for Residents of Andaman & Nicobar Island Pilgrim pass issued for Haj Pilgrimage
ANNE	EXURE II: Proof of Identity (any one of the following)		
01	, , , , , , , , , , , , , , , , , , , ,		
ANNE	EXURE III: Proof of Address (any one of the following)		

4	ANNE	AURE III: Frooi of Address (any one of the following)		
	01 02 03 04 05 06 07 08	Regd. Lease and License Agreement/ Agreement for sale Aadhar Letter Ration Card Driving License Passport Voter ID Card Bank Passbook (not more than 6 months old) Electricity Bill (not more than 6 months old)	12 13 14 15	Identity card/ document with address, issued by Statutory/ Regulatory Authorities Identity card/ document with address, issued by Public Sector Undertakings Identity card/ document with address, issued by Scheduled Commercial Banks Identity card/ document with address, issued by Public Financial Institutions
	09 10 11	Residence Telephone Bill (not more than 6 months old) Self-declaration by High Court and Supreme Court judges, giving the new address in respect of their own accounts Identity card/ document with address, issued by Central/ State Government and its Departments	16 17	Identity card/ document with address, issued by Colleges affiliated to universities Identity card/ document with address, issued by Professional Bodies such as ICAI, ICWAI, Bar Council etc. to their Members



### **COMPLETENESS OF FORM**

	Verified by	Approved by
Name	:	Name :
Signature	:	Signature :
Date	:	Date :
	Entered in Back office System by	Entered in Surveillance System by
Name	Entered in Back office System by	Entered in Surveillance System by Name :
Name Signature		

Client Name	:	
Branch	:	
Received on	:	
Relationship	:	
Manager		
Dealer	:	
Introducer	:	

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